



Kansas 9-1-1 Coordinating Council

Meeting Minutes, Friday, Aug 23, 2019, Topeka

Note: This Council meeting was originally scheduled for August 16, 2019. Because not all Council members (new and up for renewal) had been appointed or reappointed by the Governor as required by statute, the Council meeting was rescheduled for August 23, 2019. The rescheduled meeting was changed on Kansas Public Square and the council website in accordance with KOMA requirements.

1 Annual Council Orientation and Training

9:00 AM Scott Ekberg, NG911 Administrator, and Josh Michaelis, Operations Committee Chair, briefed the Council on Kansas 911:

- Historical timeline from 2011-2019 present
- Statutory Responsibilities
- Council Membership and Responsibilities
- Council Staff and Contractors
- 911 Funds and Program Business Case
- Legislative Changes
- Program Audits
- Council Committees and Subcommittees
- Expenditure Reporting
- Our Statewide Hosted Call Handling System including comparison with standalone system
- ESInet (Emergency Services Internet Protocol Network) Migration
- NG911: Current and Future Projects

ACTION Scott to request change to Portal Legislative Pay Module: Legislator per diem rate from \$144/day to \$149/day. [Action item completed and closed, August 23, 2019.]

2 Call to Order

11:00 AM On behalf of Chief Heitschmidt, Council Chair, Scott Ekberg called the Council meeting to order.

3 Roll Call

Scott Ekberg asked Gayle Schwarzrock, Project Assistant, MNS, to take roll.

Council Members in Attendance:

Voting Members (12): Mike Albers, Melanie Bergers, Senator Rick Billinger, Sheriff Troy Briggs (arrived after roll call), Representative John Carmichael, Robert Cooper, Senator Marci Francisco, Chief Jerry Harrison, Representative Kyle Hoffman, Kathy Kuentler, Sherry Massey, Josh Michaelis, Ellen Wernicke.

Non-voting Members (6): Terry Clark, David Cowan, John Fox, Ken Nelson, Sarah Spinks, Bill Walker.



Council Members Absent:

Voting Members (4): Sheriff Troy Briggs (arrived after roll call), Kerry McCue, Chief Robert McLemore, Jonathan York.

Non-voting Members (5): Jerry Daniels, Patrick Fucik, Robert McDonald, Elizabeth Phillips, Mark Tucker.

Also, in Attendance:

Michele Abbott, Lori Alexander, Kathleen Becker, Arthur Chaykin, Scott Ekberg, Braden Perry, Phill Ryan, Gayle Schwarzrock, Randall White.

There is a quorum present for holding a meeting. There is a quorum present for taking action.

Voting Members (17)	Non-Voting Members (11)	Others
Mike Albers, Govt IT	Chief Terry Clark, Tribal Nations	Michele Abbott, Broadband (E)
Melanie Bergers, PSAP over 75k	David Cowan, LKM	Lori Alexander, Liaison
Senator Rick Billinger	Jerry Daniels, KAC	Eileen Battles, GIS
Troy Briggs, Kansas Sheriff Associat'	John Fox, LEC over 50k lines	Kathy Becker, LCPA
Representative John Carmichael	Patrick Fucik, Large Wireless Prov'	Scott Ekberg, Administrator
Robert Cooper, Deaf Hard Hearing	Rob McDonald, Rural Indep Telcos	Dick Heitschmidt, Chair
Senator Marci Francisco	Ken Nelson, GIO	Phill Ryan, ITSS
Chief Jerry Harrison, KACP	Elizabeth Phillips, KU	Gayle Schwarzrock, LCPA
Representative Kyle Hoffman	Sara Spinks, OITS	Randall White, PM
Kathy Kuenstler, Kansas APCO	Mark Tucker, VoIP Provider	
<i>Govt IT (vacant)</i>	Bill Walker, MARC	Braden Perry, attorney
Sherry Massey, PSAPs less 75k		Arthur Chaykin, attorney
Kerry McCue, Kansas EMS Board		
Robert McLemore, Fire Chief		
Josh Michaelis, PSAPs less 75k		
Ellen Wernicke, PSAPs over 75k		
Jonathan York, TAG		

- Roster effective July 1, 2019, based on HB2084 changes to 911 Act.
- Quorum for holding a meeting = 15
- Quorum for acting = 9

Mike Leiker, representing Government IT, has termed out serving on the Council. Scott Ekberg thanked Mike for his long service and dedication to the Council. He also thanked the Tribal Nations for nominating Chief Terry Clark as their representative on the Council. Scott thanked the University of Kansas for nominating Elizabeth Phillips to represent non-traditional PSAPs on the Council. He also thanked Scott Allegrucci, Director of Appointments, and his staff, Governor's Office, for expediting Council appointments.

4 Council Meeting Minutes

Motion by Robert Cooper to approve Council Meeting Minutes, June 21, 2019. Motion seconded by Rep. Kyle Hoffman. Motion carried unanimously.



5 Executive Committee Report

Legal Services. Scott Ekberg reviewed Request For Proposal (RFP) EVT6565 for Council Legal Services and award of Contract 46637 to Kennyhertz Perry, LLC, Mission Woods, Kansas. Scott explained how work packages are used to assign work to Kennyhertz Perry and control legal budget. Scott introduced Braden Perry and Arthur Chaykin, attorneys at law, Kennyhertz Perry.

Braden Perry, Partner, shared additional background on Kennyhertz Perry, LLC.

Council Staffing. Arthur Chaykin, lead attorney, stated his legal opinion on Council staffing options based on statutory requirements. It is appropriate and necessary for the LCPA to furnish staff. The most reasonable approach for furnishing such staff is as independent contractors. The independent contractor agreements need not go through public bidding since the LCPA is not a state agency. In addition, there are no conflict of interest issues. Kathy Becker stated that Mainstream Nonprofit Solutions (MNS), our LCPA, is ready to issue Request for Proposals (RFPs) for Council support staff positions of NG911 Administrator and Liaison, upon authorization by the Council. Rep. Kyle Hoffman asked how moving Scott Ekberg and Lori Alexander from a state agency to the LCPA would affect their Kansas Public Employees Retirement System (KPERs) benefit plans. Rep. John Carmichael asked Kathy for clarification that the RFP would be awarded based on best value rather than lowest price. Kathy answered in the affirmative. Rep. Carmichael asked to see the legal opinion of the Office of Attorney General (OAG) regarding “possible conflict of interest”. [ACTION Scott to furnish legal opinion of OAG to Rep. Carmichael; action completed and closed, Aug 24, 2019.] Regarding these contracted positions, Rep. Carmichael emphasized the importance of (a) not introducing a conflict of interest in the future when the LCPA contract is rebid, and (b) that all LCPA independent contractors be transferred to the replacing LCPA. Attorney Chaykin mentioned that the positions are statutorily assigned to the Council as staff, not as employees of the LCPA. Rep. Hoffman reminded the Council that the intent of the statute has always been that the LCPA furnish staff positions as independent contractors. He shared that early on, Scott Ekberg and Lori Alexander were assigned to the Kansas Adjutant General’s Department (TAG) as an efficient and convenient method for staffing the Council although there is no Memorandum of Agreement (MOA) between the Council and TAG. Sen. Marci Francisco voiced her concerns about asking a state agency such as TAG to oversee employees that they do not manage. **Motion** by Josh Michaelis that MNS create and issue RFP for Council positions for Administrator and Liaison. Motion seconded by Rep. Kyle Hoffman. After lengthy discussion including statements from Scott and Lori, Sen. Francisco suggested that the motion be amended to include review of the RFPs by the Council to ensure that the proposed contracted positions include provision of benefits. **Motion modified** that MNS draft but not issue, RFPs for Council review at the next Council meeting, October 7, 2019. Motion carried unanimously.

Council Chair. Arthur Chaykin stated his legal opinion regarding the Council Chair position. According to the 911 statute, the Council Chair is appointed by the Governor, serves at the pleasure of the Governor, there is no term expiration of the Chair and the Chair does not need to be a member of the Council. The new Governor does not need to take any action, if she is content with Chief Heitschmidt remaining as Council Chair. There is not a multiplicity of viable,



knowledgeable 9-1-1 candidates, as mandated by statute. Therefore, it is prudent that Chief Heitschmidt remain Chair. Rep. Hoffman stated that no action is required by the Council.

Expenditure Reporting. Arthur Chaykin stated his legal opinion that according to statute, if a PSAP fails to file and finalize any and all annual report(s) within 60 days of notice, then the LCPA must withhold 10% of each subsequent distribution of 911 fees to that delinquent PSAP. Once the PSAP files and finalizes their report, the funds withheld will be released to the PSAP by the LCPA. In addition, as part of the reporting process, the Council has the prerogative under statute to ask PSAPs for any and all information that is necessary for the Council to carry out its responsibilities. That is, the Council is not limited to requesting just information pertinent to the expenditure of 9-1-1 funds. **Motion** by Kathy Kuenstler that Council follow statute giving written notice to PSAP to comply with statute to submit and finalize their report within 60 days, otherwise within the next 30 days, the LCPA will withhold 10% of their 911 funds until their report is submitted and finalized. Motion seconded by Sherry Massey. Motion carried.

6 Operations Committee Report

Special Hearing, Kansas City, Kansas Police Department (KCKPD) requesting Expenditure Preapproval.

Kent Anderson, Deputy Chief Police, KCKPD, explained that their PSAP was displaced due to MARC-mandated equipment upgrade. Their union personnel had to be temporarily relocated to Johnson County for about a month and a half. The displacement was not due to facility capital improvement. Their backup center was moved in 2017 to Johnson County. Because the personnel are union represented, their mileage reimbursement from the dispatch center to the Johnson County facility was a negotiated settlement. Josh Michaelis, Operations Committee Chair, mentioned that their expenditure request was originally denied since it did not satisfy any of the eight allowable uses as stipulated in statute. The KCKPD is appealing to the Council to allow this mileage compensation to be considered an allowable 911 expense. Sherry Massey mentioned that the Council must be careful not to set precedence for expenses that may outside statute. The approximate cost is \$19,000.00 plus \$4,500.00. **ACTION** It was stressed that the Council must develop, in writing, guidelines for allowable expenses that clarify statute. Scott mentioned that KCKPD receives \$842,447.50 in 911 funds; so, they overall 911 budget is significantly more. Josh cautioned the Council to consider carefully whether an expense is allowable based on approval criteria or based on economic need. **Motion** by Chief Jerry Harrison to allow the KCKPD expenditure. Motion seconded by Robert Cooper. Motion was amended to note for the benefit of the Council and the Operations Committee that the KCKPD was forced to take this action due to extenuating circumstances and not personal choice. Roll call vote. *Ayes:* Billinger, Cooper, Francisco, Harrison, Michaelis. *Nays:* Albers, Carmichael, Hoffman, Kuenstler, Massey, Wernicke. Motion failed to pass.

Expenditure Reporting Status. Josh Michaelis called on Lori Alexander, NG911 Liaison. Lori shared that she will follow the legal direction given earlier in the meeting. Lori tracks four categories: "Not Submitted, Submitted, Needs Follow-up, Closed". Expenditure Overview 2018:

- Expenditure Total \$20,296,990.24
- Invoices Requested \$3,529,829.41
- Follow-up \$2,192,446.58
- Unallowable \$53,463.64



Scott Ekberg proposed process/procedure for Expenditure Report delinquency:

1. LCPA to send the 60-day notice by email to the five (5) people identified: Expenditure Reporter, Director of PSAP, Department Head, Governing Body, Treasurer.
2. If they do not comply within the 60-day period, LCPA to send certified letter to governing body advising them that they will begin withholding funds from next distribution period.

Motion by Josh Michaelis so moved on behalf of the Operations Committee. Seconded by Kathy Kuenstler. Motion carried unanimously. [*Note: this action applies to the process and procedure for implementing the motion passed in Section 5 of these minutes.*]

7 LCPA Financial Report

Kathy Becker, Project Director, MNS our LCPA, followed up on Rep. John Carmichael's inquiry about the financial security of Council account funds. Funds in excess of Federal Deposit Insurance Corporation (FDIC) are secured by pledged securities owned by the bank to a Joint Custody Account set up at the Federal Reserve Bank of Boston. Action Item completed and closed.

- Balance Sheet Total Liabilities and Equity \$15,823,034.65
- Income Statement through May 2019
- Operating Expense 1.46% against 2.4% ceiling [*before HB2084 change*].

8 Administrator Report

Scott Ekberg, NG911 Administrator, shared salient aspects of a survey report conducted by West Corporation relative to 9-1-1 awareness. The results are important because they directly influence the strategic development of Kansas NG911:

- 92% of Americans would use a cell phone to contact 9-1-1 from their home.
- 64% of Americans are not aware that calling 9-1-1 from a cell phone makes locating difficult.
- 93% of Americans want PSAPs to be able to receive and respond to Text Messages. However, SMS texting was never designed to be a reliable form of communication. Therefore, our moving forward with Real-Time Texting (RTT) is critical since it is intended to be a reliable means of communication. Until then, using voice is preferred; texting is secondary.
- 96% of Americans believe that texting photos/videos of crimes in progress may help victims.
- 94% of Americans believe that texting photos/videos of accidents in progress may help victims.
- 86% of Americans support Congress funding 9-1-1 infrastructure to send images, video or text.
- 84% of Americans are concerned about identifying a 9-1-1 callers' exact location.

Call Statistics. Scott shared the monthly statistics for our 97 PSAPs. For example, 80-83% of our 9-1-1 calls are from wireless devices. This points to the need for being able to locate the wireless device much better than we are able today.

RapidDeploy status. The RapidDeploy project is underway. First go-live with PSAP planned for November 2019; finish all PSAPs by late 1Q20.



9 Liaison Report

Lori Alexander, NG911 Liaison, keeps our Council website updated with latest NG911 information.

Admin Day. Lori is arranging our annual Administration Day for 9-1-1 PSAP Directors and Supervisors, November 13, 2019, Meridian Center, Newton, KS. Council members are encouraged to attend. The purpose of Admin Day is to brief PSAP administrators on the latest technology changes and developments. Last year, this event was very well attended and useful for NG911 advancement.

10 Training Subcommittee Report

Josh Michaelis reported on behalf of Ellen Wernicke, Training Subcommittee Chair. Josh mentioned that Ellen Wernicke and Lori Alexander are evaluating FirstNet Learning (now NEOGOV) in order to make a recommendation at the next Council meeting, October 7, 2019, of either letting the existing contract expire the end of this year 2019 or extending the contract for another year. Lori indicated that there may be a slight increase in cost for training on the proposed new platform. *[Note: NEOGOV has since waived the supplemental training cost from their proposal.]*

11 Text-to-911 Subcommittee Report

Josh Michaelis reported on behalf of Melanie Bergers, Text-to-911 Subcommittee Chair. The subcommittee is looking to revamp our Public Service Announcement (PSA) for Text-to-911 to be shared across the state and on our Council website. The subcommittee wants to partner with both the Kansas State Department of Education and the Kansas Association of School Boards for this PSA project. The offer is to hire someone to work with participating high schools in a learning environment to develop candidate Text-to-911 PSA videos. The Council will vote on the top two PSA videos. The winner would receive a \$500.00 donation to the high school's technology department. The runner-up would receive a \$250.00 donation. Lori will post information to our website to assist with video development.

12 GIS Committee Report

Data Maintenance. Ken Nelson, State GIO and GIS Committee Chair, shared that 2Q2019 GIS data maintenance submission is 100% compliant as a result of thorough training and collaboration.

Call Handling Mapping Solution. Ken, Eileen and Sherry are developing map and geocoding services that support the mapping components of Rapid Deploy Radius Plus coming in October 2019.

NG911 Program Portal. Ken mentioned that Eileen manages the development of both existing and emerging portal modules and tools for Federal Sub-grant applications, Call Location Map, Resolution Center group email capability, Expenditure controls, Telecommunications Service Providers (TSP) and many other resources.

NG911 GIS Toolbox. Ken shared that the GIS Toolbox assists local jurisdictions to test GIS data against standards before submitting their data for approval. Enhancements are being made to accommodate and support the West Enterprise Geospatial Data Management System (EGDMS).

GIS Outreach Activities. NG911 GIS User Group quarterly webinars are invaluable for assuring continuity of communication and collaboration necessary for maintaining the integrity of our GIS data. The next webinar is scheduled for September 5, 2019.



General GIS-related Activity. Ken shared that to date, 99 Network Attached Storage (NAS) devices with imagery have been fielded. With RapidDeploy, external NAS devices are not required which reduces the effort required for distributing mapping updates.

Geospatial Call Routing. Sherry Massey shared that PSAPs are on the system and now waiting for the new software. Riley County is ready. Smith County is coming in October. Everything is going well. She shared that we are not aware of any other state in the Union that has progressed as far as Kansas with their GIS data.

Orthoimagery. Ken shared that our provider SURDEX furnishes disaster response imagery as part of their contract. We have not exercised that option until the recent EF-4 tornado, May 28, 2019, Linwood, Kansas. After the event, Ken coordinated with the State Emergency Management Office and with the emergency managers in the affected area to determine a flight path for SURDEX. By Friday, SURDEX had acquired the imagery. By Monday, the imagery was available over the web to affected local governments without their having to negotiate their own agreement, and at no additional cost to the Council. Ken showed the imagery both before and after the event. The imagery significantly reduces the response time of first responders. The SURDEX imagery contract expires July 31, 2020. We will include in our replacement imagery contract the provision of capturing disaster imagery when needed. Rep. Carmichael shared that he was with Major Schimmele from TAG at the Kansas Air National Guard, 184th Intelligence Wing. They showed exactly the same disaster imagery - the very same imagery - and they didn't know anything about SURDEX. **ACTION** Rep. Carmichael asked Ken to determine what the true story is in regard to the source of the imagery.

13 Federal Grant for 911 Report

Federal 911 Grant. Sherry Massey shared that the grant award is for \$2,759,782 for two projects based on the 60/40 match: Project-1 PSAP reimbursement subgrants and Project-2 RapidDeploy Radius Plus mapping application for our hosted platform. The Grant funding ends March 31, 2022. Any dollars not spent must return to the Federal general fund. Consequently, the rules for subgrants need to be approved as soon as possible. Applications to the Council for subgrants must satisfy both the allowable requirements under Kansas law and the Federal grant. For subgrants, there is a minimum of \$6,000 for any project and no more than \$300,000. Thus, the PSAP must establish a minimum project of \$10,000 whereby the PSAP spend is \$4,000 and the remaining \$6,000 comes from the Federal grant. Setting the maximum assures that individual projects do not deplete the PSAP allocation. Setting the minimum grant application controls the amount of paperwork associated with processing the grants by the Grant Team including our LCPA. There are two alternatives for the PSAPs:

1. **Pass-through Reimbursement.** If the PSAP selects this type of award, the PSAP will pay all invoices directly to the vendors and submit the paid invoices to the Council for reimbursement. Once the 40% match is reached, the Council will submit the remaining paid invoices to the National 911 Office for reimbursement and pass the funds back to the PSAP as they are received. Non-traditional PSAPs that receive subgrants must use Pass-Through Reimbursement due to statutory limitation on spending 911 fee funds.
2. **Direct Invoice Payment.** If the PSAP selects this type of award, the PSAP will pay all invoices directly to the vendors until they have paid at least the 40% match for the project. All other invoices will be submitted to the Council for payment. The Council will pay the invoices to the vendors directly and then submit them to the National 911 Office for reimbursement. The



Council will retain the reimbursed funds. This option allows PSAPs to engage in projects that are beyond their current reserve funds. Direct Invoice Payment is available only to PSAPs that receive 911 fee fund disbursements monthly and only for projects specifically outlined in Section 3.2.4 “Eligible Costs – Pre-Approved.” All other projects and all projects from non-traditional PSAPs must use Pass-Through Reimbursement as described in Section 6.1.1.

PSAPs have only until November 2021 in order to ensure the LCPA has enough time (4 months) to process all grants – there is no extension!

In addition, the Grant stipulates that no (zero) 911 fee funds may be diverted to other state accounts. If any Grant funds are spent inappropriately, then the entire \$2.8M award is at risk. Rep. Carmichael asked for clarification that Grant money may not be used to lower or subsidize the 911 fee. Sherry confirmed. Sen. Francisco suggested edits for clarification to PSAPs regarding the two methods for disbursement. **ACTION** Sherry to make the edits to “NG911 Grants for Kansas PSAPs.” Sherry mentioned that she is working with the LCPA (Kathy Becker, MNS) to develop the Award Notice and Grant Form. By mandating that the 40% match up front and requiring paid invoices, we are protecting both the Council and the PSAP.

Motion by Sheriff Briggs moved to adopt the Subgrant Rules and Guidelines with the three amendments clarifying disbursement of funds and eligibility. Seconded by Sen. Francisco. Motion carried unanimously.

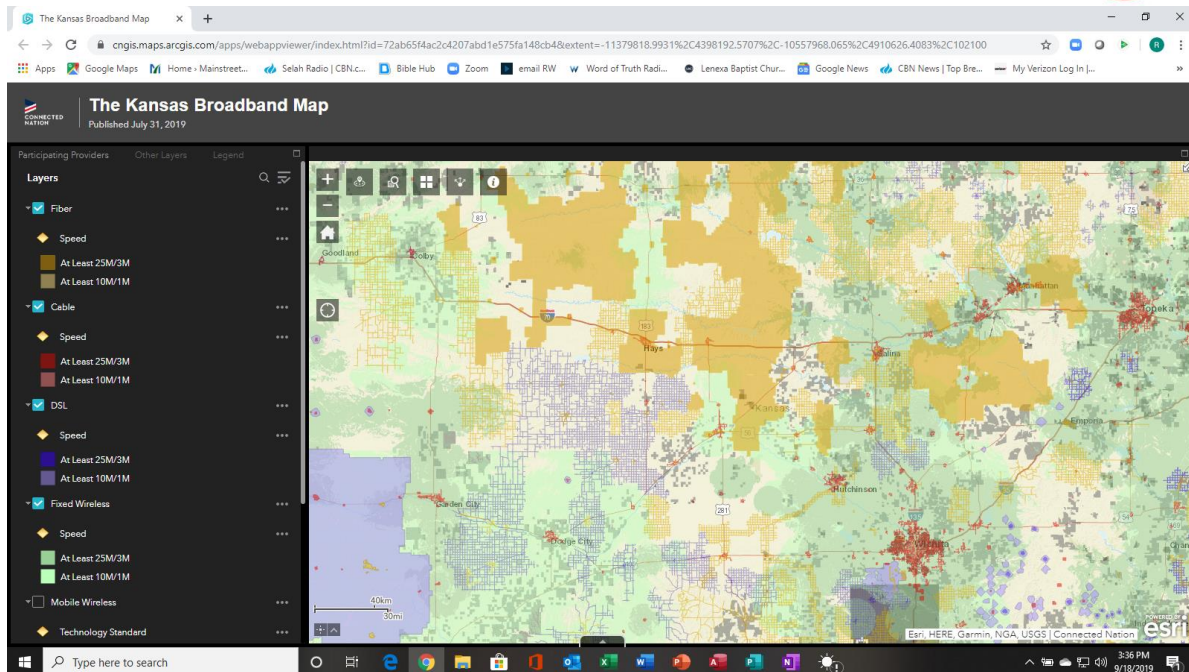
14 Broadband Interoperability Committee

Scott Ekberg shared on behalf of Michele Abbott that the “Kansas 911 Broadband Interoperability Committee Charter” was previously approved by the Council. The purpose of the joint committee with the SIAC is to identify the interfaces that will be required, primarily by FirstNet, but also other broadband networks including the associated security requirements. The proposed charter will be presented to the SIAC for their approval next Monday, August 26, 2019. **Motion** by Rep. Hoffman to approve of Broadband Interoperability Charter. Seconded by Sherry Massey. Motion carried unanimously.

Kansas NG911 moved our LTE backup circuits costing \$22.49 down to FirstNet, saving \$10.39 per circuit. Simply a billing change.

Sen. Marci Francisco addressed latest on State Broadband Task Force. Two things have happened. Connected Nation released a new Kansas broadband map July 31, 2019. Here is the direct link to the map:

<https://cngis.maps.arcgis.com/apps/webappviewer/index.html?id=72ab65f4ac2c4207abd1e575fa148cb4&extent=-11379818.9931%2C4398192.5707%2C-10557968.065%2C4910626.4083%2C102100>



There may be places people shouldn't go because there is little or no coverage. Sen. Francisco is hopeful that PSAPs will contact Sen. Francisco to identify areas with poor or no wireless coverage. Ken Nelson shared about the initial work with the Department of Commerce to establish a natural baseline using tower base modeling. There are efforts by the FCC at the national level and telecommunication companies at the local level to move beyond the block level available today to gain a more granularity. One such effort is NG911 building their address point data sets. Kansas has already accomplished that. Carriers need to answer not just, "where do you provide service to a block?", but also "what address points do you provide?" **ACTION** In response to Sen. Francisco's appeal, Scott Ekberg is going to send an email blast to PSAPs asking them about wireless coverage.

15 Technical Committee Report

Phill Ryan shared the latest technology status:

- There are 92 PSAPs running on Hosted Solution using the current Motorola VESTA 7.2 release. We will soon upgrade to release R7.2 Service Pack 2 which will have geospatial call routing capability. Although, we can route calls geospatially, the cell phone carriers must first provide the X-Y coordinates of the handset. The carriers plan to provide that data but have not provide dates. Pilot testing of R7.2 SP-2 will first be conducted in Reno and Dickson Counties in October 2019.
- ESInet is available to all sites and provides a much faster switching fabric from the handset to the dispatch center. In addition, we can transfer calls across LATA lines with ANI-ALI. [ANI (Automatic Number Identification) is the automatic display at the PSAP of the telephone number associated with the line which called 9-1-1. Each telephone number and the physical location to which it corresponds are stored in an ALI (Automatic Location Identification) database which is managed by the local exchange carrier.] For example, Jefferson County had a fiber cut and went



offline. With this unscheduled maintenance event, the ESInet automatically noticed that Jefferson County was offline and immediately transferred the call to the neighboring backup center, Jackson County. Sen. Francisco mentioned an article where Jefferson County was thanking Jackson County during an outage. Because ESInet is so much more efficient than the legacy world, Kansas is a leader in public safety.

- Smith, Riley and Potawatomi Nation are coming on ESInet hosted solution very soon.
- RapidDeploy, a business partner with AT&T, brings so many NG911 capabilities in addition to providing a replacement mapping platform. The Technical Committee has reviewed the RapidDeploy architectures for their Radius and Nimbus products.
- Currently, our NG911 Incident Management (IcM) Plan is being updated to include RapidDeploy day-2 logistic support trouble shooting procedures. We are currently working a non-critical service issue with softphones that replace the just plain telephone sets and have additional technical capability. The issue has been escalated within AT&T and Motorola for resolution. Initial investigations suggest that the issue stems from the softphones having limited memory. The softphones serve as a backup device for the PSAP. **ACTION** we will you updated on progress at our next Council meeting.
- There are number of scheduled (planned) maintenance events that are being coordinated among the providers and PSAPs by our exceptional AT&T Service Executive, Lesa Thye. These planned maintenance events are handled according to our IcM Plan. An example is updating or upgrading our network routers. Typically, the service is seamless to the PSAP.
- Whenever there is a change in our platform architecture, the Technical Committee and Security Subcommittees review the changes to gain an understanding of sensitivities and any potential vulnerability. RapidDeploy is a different architecture, and we need to consider the integration with CAD (Computer Aided Dispatch) and Call Logging platforms. Our annual security review Nov 5, 2019 [changed to Nov 14, 2019] requires Non-Disclosure Agreements (NDAs) due to sensitive/proprietary information exchange.
- Sheriff Troy Briggs [Haskell County] and Kathy Kuenstler [Garden City, Finney County] raised the topic of the recent outage and failure of the LTE backup circuit. He asked if there is a way to have truly redundant backup network paths. Truly redundant network trunk routes may not exist everywhere, especially western Kansas. There may be areas where there is “only one way in and one way out.” Kathy Kuenstler suggested that when negotiating backup PSAP agreements, it would be beneficial to have a map of available networks. That way, it may be possible to select partners on different networks so that both the primary and backup partners don’t both go down during an event. It is difficult to gain a whole picture of all available networks because providers are reluctant to share proprietary fiber network details. **ACTION** John Fox, AT&T, is studying the issue and network alternatives.

16 Program Management Report

Randall White reviewed the project management report.

- The program plan is rebaselined to include the Federal Grant and RapidDeploy activities in addition to the delivery of the Hosted Call Handling Solution and ESInet platforms.
- The program is on schedule and in budget. We have entered the next-generation 9-1-1 architectural phase of the program.



- We have one program Escalation (*“Escalation is a situation that may adversely affect the program*). As shared earlier during this Council meeting, AT&T and Motorola are working the softphone design issue to determine if there is a need for additional memory.
- There are no program Jeopardies. (*“Jeopardy” is a situation that will adversely affect the program*).

17 New Business

Scott Ekberg shared that RapidDeploy was selected for its ability to provide situational awareness and data sharing among PSAPs. By offering a license for RapidDeploy to PSAPs that are not on the hosted solution, the entire state would have situation awareness capability. There would be a total of about 25 licenses including an edge device for the Council to purchase. The PSAP would have to provide their own associated network and workstation which they already have. So, there is no cost to them. If adopted by the Council, the project would be less than \$15,000 (\$600 per PSAP is a reasonable investment) and Scott invited a motion. Kathy Kuenstler asked if the Federal Grant was paying for at least a portion of RapidDeploy. Sherry Massey shared that there was not enough money in the Federal Grant to cover the PSAPs and all of RapidDeploy. In addition, their having RapidDeploy capability would help incentivize them to join the statewide Hosted Solution. Being able to push data back and forth among PSAP is valuable. And they would have access to statewide mapping and map data. Sherry Massey explained that map data may be requested, but to date, requests for a copy of statewide data are very rare. Josh Michaelis mentioned that “we are the Kansas 9-1-1 Coordinating Council, and this is a feature that all PSAPs should have access to whether they are on the hosted solution or not. **Motion** was made by Josh Michaelis. Sen. Francisco seconded. Motion carried unanimously.

John Fox mentioned that Col. (Ret) Stratmann plans to attend the next Council meeting to provide an update on FirstNet.

Next Meeting Agenda, **Monday, October 7, 2019, Prairie Band Casino, Mayetta, KS**, Fall APCO.

18 Motion to Adjourn

Motion to adjourn by Kathy Kuenstler. Seconded by Sherry Massey. Motion carried unanimously.