

Text to 911

Kansas Success Stories

Pawnee County received a text to 911 from a deaf or hard of hearing individual who reported hitting a deer on the highway and was very comfortable in giving information to get officers to her location.

Pawnee County also received a text from a female who helped officers subdue a subject who had warrants by passing his location to 911 while she was sitting in the car listening to him brag about not being caught.

Barber County noted that they have some people who text to 911 because normally their cell signal will not reach from where they live.

Clark County took a text from a female who thought someone was in her house. Turned out that it was not the case, but the woman felt much more secure texting than trying to call.

Comanche County reported they had a text about an unruly customer in a liquor store. Officers responded and resolved the issue quickly and without incident.

Ford County advised they have a resident who uses text to 911 frequently now which does give them practice at handling the calls.

Fort Scott dispatch advised of a text which thwarted a hostage situation and they have had a number of prowler calls that came in by text.

Garden City in Finney County reported that they get plenty of texts from the new Apple watches, but they have not been emergencies.

Grant County reported a text on a domestic that worked out really well.

Greenwood County says his center took a text on a two-vehicle accident and has had other calls about suspicious activity.

Haskell County also had a text from a female who was concerned for noises she was hearing around her house. Officers believe they scared off the prowler.

Hutchinson/Reno County received a text about a domestic with a weapon involved. The situation was resolved with the suspect being taken into custody and the caller was not harmed.

Rice County received a text on a domestic situation where the victim could not make a phone call due to the threat of violence. Officers arrested the subject without incident.

Ellsworth County used text to 911 during an active shooter scenario to provide training for dispatch as well as students to show how effective text to 911 could be during a high priority incident.