



Kansas 9-1-1 Coordinating Council

Friday, January 25, 2019, web-conference

Voting Members (17)	Non-Voting Members (9)	Support
Mike Albers, Govt IT	David Cowan, LKM	Michele Abbott, Broadband
Representative John Alcala	Jerry Daniels, KAC	Lori Alexander, Liaison
Senator Rick Billinger	John Fox, LEC over 50k lines	Eileen Battles, GIS
Troy Briggs, Kansas Sheriff Associat'	Patrick Fucik, Large Wireless Prov'	Kathy Becker, NSI
Robert Cooper, Deaf Hard Hearing	Bill Walker, MARC	Scott Ekberg, Administrator
Senator Marci Francisco	Rob McDonald, Rural Indep Telcos	Dick Heitschmidt, Chair, Chair
Chief Jerry Harrison, KACP	Ken Nelson, GIO	Phill Ryan, ITSS
Representative Kyle Hoffman	Sara Spinks, OITS	Gayle Schwarzrock, NSI
Kathy Kuenstler, PSAP Any Size	Mark Tucker, VoIP Provider	Randall White, PM
Michael Leiker, Govt IT		
Sherry Massey, PSAPs less 75k		
Kerry McCue, Kansas EMS Board		
Robert McLemore, Fire Chief		
Josh Michaelis, PSAPs less 75k		
Melanie Mills-Bergers PSAPs over 75k		
Ellen Wernicke, PSAPs over 75k		
Jonathan York, TAG		

Agenda

- Call to Order, Roll Call (Chief Dick Heitschmidt)
- Minutes of Council Meeting (Chief Dick Heitschmidt)
- LCPA (Local Collection Point Administrator) Report (Kathy Becker)
- Chairman's Report Executive Committee (Chief Dick Heitschmidt)
- Administrator Report (Scott Ekberg)
- Liaison Report (Lori Alexander)
- Operations Committee Report (Josh Michaelis, Chair)
- Training Subcommittee Report (Ellen Wernicke, Chair)
- Text-to-911 Subcommittee Report (Melanie Mills-Bergers, Chair)
- GIS Committee Report (Ken Nelson, Chair)
- Geospatial Call Routing (GCR) Report (Sherry Massey, Chair)
- Federal Grant for 911 Update (Sherry Massey, Lead)
- Technical Committee Report (Phill Ryan for Mike Leiker, Chair)
- Program Management Report (Randall White, PM)
- New Business
 - Next Meeting, **Monday, April 8, 2019, Mulvane, Kansas**
 - Motion to adjourn



Kansas 9-1-1 Coordinating Council Special Meeting Minutes

Friday, January 4, 2019, web conference

Call to Order

The Kansas 911 Coordinating Council was called to order at 10:02 A.M. by Scott Ekberg, NG911 Administrator, on behalf of Chairman Dick Heitschmidt.

Roll Call

Council Members in Attendance

Voting Members: Sheriff Troy Briggs, Robert Cooper, Chief Jerry Harrison, Kathy Kuentler, Michael Leiker, Sherry Massey, Chief Robert McLemore, Josh Michaelis, Ellen Wernicke.

Non-voting Members: John Fox, Patrick Fucik, Robert McDonald, Ken Nelson, Sarah Spinks, Mark Tucker, Bill Walker.

Council Members Absent

Voting Members: Mike Albers, Representative John Alcalá, Senator Rick Billinger, Senator Marci Francisco, Representative Kyle Hoffman, Kerry McCue, Melanie Mills-Bergers, Jonathan York.

Non-voting Members: David Cowan, Jerry Daniels.

Also in Attendance. Michele Abbott, Lori Alexander, Eileen Battles, Kathleen Becker, Scott Ekberg, Phill Ryan, Gayle Schwarrock, Cheryl Whelan, Randall White.

Business

Extension of the LCPA contract. The matter of extending the LCPA contract was discussed at the December 14, 2018 meeting, but a formal vote was not held at that time. Chief Bob McLemore motioned to extend the LCPA contract. Ellen Wernicke seconded the motion. Discussion: Josh Michaelis inquired about signature authority since Chief Heitschmidt absent. Chief Bob McLemore amended his motion to extend the LCPA contract, and that Scott Ekberg be authorized to sign said contract. Ellen Wernicke seconded the amended motion. Scott requested a roll call vote:

Sheriff Troy Briggs, Robert Cooper, Chief Jerry Harrison, Kathy Kuentler, Michael Leiker, Sherry Massey, Chief Robert McLemore, Josh Michaelis, Ellen Wernicke. Unanimous affirmative vote; motion carried.

Extension of ITSS and PM Contracts. The matter of extending the Program Management and ITSS contracts was discussed at the December 14, 2018 meeting, but a formal vote was not held at that time. Josh Michaelis moved to approve the award of the Program Manager and ITSS contracts with signature



authority given to Scott. Kathy Kuenstler seconded the motion. Discussion: none. Scott requested a roll call vote:

Sheriff Troy Briggs, Robert Cooper, Chief Jerry Harrison, Kathy Kuenstler, Michael Leiker, Sherry Massey, Chief Robert McLemore, Josh Michaelis, Ellen Wernicke. Unanimous affirmative vote; Motion carried.

New Business

Misrouted Calls. Sheriff Briggs asked for explanation of misrouted calls. Phill Ryan provided a brief summary.

Cheryl Whelan pointed out that the notice posted on Kansas Public Square for this meeting stated that the purpose and agenda of the meeting is restricted to the topic of the LCPA contract extension. Therefore, to discuss additional topics could result in a potential Kansas Open Meetings Act (KOMA) violation. ACTION Ellen Wernicke asked if the topic of misrouted calls could be discussed on our next call. Cheryl Whelan recommended that future meeting notices be general rather than restrictive in nature in order to allow greater latitude for addressing additional topics during the meeting.

Likewise, the previous business for extending the Program Management and ITSS contracts is null and void because it was not stipulated in the posted meeting notice.

Next Meeting

January 25, 2019, 9:00 A.M. as a web conference.

Josh Michaelis moved to adjourn the meeting. Sheriff Troy Briggs seconded the motion. No further discussion. All in favor. Motion carried.

The meeting adjourned at approximately 10:19 A.M.

Submitted by:

Scott Ekberg
NG911 Administrator



Kansas NG911 Strategic Plan for 2019-2021

First Draft September 27, 2018
Last Revised January 21, 2019

Prepared by Executive Committee
Prepared for Kansas 911 Coordinating Council



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DRAFT



Executive Summary

Our vision for the next three years is to foster those strategies that ensure Kansas Next-Generation 9-1-1 (NG911) remains the most advanced, cost-effective, statewide solution in the nation to provide the residents of Kansas with best-in-class emergency response capability. As our AT&T customer representative so aptly explained, “NG911 is not a thing, it is a collection of things such as cost-effective hosted solutions, ESInet, situational awareness tools such as RapidDeploy, and a hundred other things.”

To accomplish that vision, we focus on three strategic pillars:

- The **People**. 3-year communication and collaboration
 - Residents (ultimate end user)
 - PSAPs (emergency response end user)
 - 911 Coordinating Council (and the stakeholders they represent)
 - Providers
- The **Technology**. 3-year product improvement
 - Statewide Hosted Service
 - Emergency Services Internet protocol Network (ESInet)
 - 9-1-1 Applications
 - Training (user awareness)
- The **Cost**. 3-year operations sustainment
 - Business Plan (technical approach)
 - Business Case (fee management)

Our Vision

To enhance public safety in Kansas by providing statewide access to NG911 services.

Our Mission

To maintain and develop strategies that ensure Kansas remains the most advanced, cost-effective, statewide NG911 solution in the nation for the residents of Kansas.

Our Accomplishments

During 2018, Kansas NG911 celebrated exceptional goal and objective achievement that directly contributed to our strategic path:

Strategic Objective	Achievement
Council Representation	For the first time since 2012, the Council is fully populated. This is significant because full membership ensures full leadership. Full leadership delivers 360-degree visibility of where we are and where we are going in public safety.
89 PSAPs transitioned to our NG911 host platform as of Jan 30, 2019	86% of 104 candidate PSAPs now on Next Generation 9-1-1 (NG911). We already have numerous PSAP testimonials of how the new system is improving public safety. The stability of our hosted solution gives is a viable foundation for predicting the future of Kansas NG911 over the next three years.

Strategic Objective	Achievement
65 PSAPs are migrated to the AT&T ESInet® as of Jan 30, 2019	63% of our PSAPs on the AT&T Emergency Services Protocol Network (ESInet). ESInet is foundational to NG911. It is a robust, resilient, National Emergency Number Association (NENA) i3 standards-based network that offers high-availability necessary for the delivery of 9-1-1 calls.
Incident Management	<ul style="list-style-type: none"> • Day-2 support typically has only 1-3 open trouble tickets at any given time. Trouble tickets typically close in less than four (4) hours! • Industry benchmarks range from hours to days to close IT trouble tickets. • Having a mature incident management response plan is critical to our strategic plan. If our existing infrastructure is not sound, then our future infrastructure will not be sound.
Financial Overhead	<ul style="list-style-type: none"> • Statute caps Council administrative cost at 2.5%. • Our actual overhead runs about 1.7% far below statute. <p>NOTE: benchmark for non-profits G&A is 10% for states such as Kansas; 25% for NY City.</p>
NG911 Development	<ul style="list-style-type: none"> • We fostered an on-going data-driven culture focused on usage and outcomes in order to predict and respond to the future of Kansas NG911. • Our Administration Day conference provided a workshop platform to assist PSAPs develop agreements for backup during surge and overflow. • Call location accuracy using RapidLite • AT&T and RapidDeploy team-up August 2018 to further advance their NG911 leadership. The Council establish a task force to work side-by-side with our Provider AT&T and RapidDeploy to investigate the feasibility and cost-benefits of Kansas NG911 adopting this cloud-based tactical mapping and situational awareness platform.
Geographic Information System (GIS)	<ul style="list-style-type: none"> • NG911 Geodatabase model and Toolbox. Makes GIS maintenance easier for jurisdictions to maintain their GIS data. • Statewide orthoimagery refresh. Quality assurance checked by 61 volunteers from 38 organizations. • SURDEX buy-up program 2019. Some eight (8) counties are interested. • Geospatial Call Routing. Collaborating with AT&T and WEST, some 60+ PSAPs are operating from the geoMSAG using the <i>GIS Director</i> application including call routing migration strategies and solutions. • VESTA Locate end of life July 2019. Investigating alternatives such as Vesta Map Local and RapidDeploy (partner of AT&T) that could be used for both GIS functionality (tactical map). • Completed 7 critical GIS training and outreach events; 4 regional and 3 special events such as APCO.
Comprehensive Communication	Our new website offers significantly more features and functionality that fosters participation in NG911 and enhances communication among all our

Strategic Objective	Achievement
	911 stakeholders including Live Chat messaging, RSS feed, Facebook and many more valuable resources www.kansas911.org . In addition, in compliance with Governor Colyer's executive order EO 18-08, all Council and committee meetings are posted on <i>Kansas Public Square</i> https://publicsquare.ks.gov

For additional accomplishments and statistics for 2018, please consult these reports:

- NG911 Administrator's annual Report to the Legislature, December 2018
- NG911 Administrator's annual Report to FCC for 2018
- LCPA Financial Reports 2018
- Legislative Division of Post Audit (LPA) of the Kansas 911 System, December 2018.

Our Future

Recommendations. Extract recommendations for strategic advantage:

- Rely on the guidance of the Council membership
- Strategically implement recommendations of the LPA Audit 2018.

Lessons Learned. Shape our future by understanding our past:

- Incorporate lessons learned from each migration, upgrade and
- Continuously gather suggestions from our PSAPs
- Continuously gather recommendations from our field Tiger Team.

Strategic Goal	Years 2019-2021
Council Representation	<ul style="list-style-type: none"> • To enhance our 360-degree perspective, the Council is introducing expanded membership in its draft bill for the 2019 Legislative Session. The hope is to bring two additional members representing Non-Traditional PSAPs to represent campus law enforcement, military bases and tribal nations. • In addition, the Council will ask the legislature to change the representation designation of "PSAP-at-large" to "Kansas APCO." The Association of Public-Safety Communications Officials (APCO) is a leading edge, forward-thinking institution of 9-1-1 professionals. This 360-degree visibility is critical to our strategic plan because it helps to identify and address "blind spots" over the next three years.
Council Outreach and Engagement	Our Council is uniquely positioned to proactively reach out to their representative organizations. The Executive Committee will work closely with Council members to:

Strategic Goal	Years 2019-2021
	<ul style="list-style-type: none"> • Seek their strategic guidance and direction • Oversee organization governance policies • Present status at their annual conferences • Collect feedback at their board meetings • Solicit recommendations from their organizations.
911 Administrative Staffing	<p>The Council is supported by a small, dedicated, support team charged with fulfilling the mandates of the 911 Act while achieving the goals and objects of this strategic plan. Over the next 3 years, this team must change and adapt:</p> <ul style="list-style-type: none"> • Permanent Administrator enhance program communication among all stakeholders by leveraging the representation of Council members. • Permanent Liaison cultivate PSAP relationships that enhances program communication for expenditure reporting, cybersecurity awareness, technology awareness and training. • As recommended by the LPA Report 2018, consider increasing the current administrative staff with a permanent GIS Specialist, Communication Director and second 911 Liaison position. • Temporary ITSS to transition roles/responsibilities by 2020 • Temporary Program Manager to transition roles/responsibilities by 2020 • Prepare staffing plan and mentoring program to ensure longevity of membership and continuity of leadership (“right seat, left seat” model)
9-1-1 Public Relations	<p>As our ultimate end customer, we need to keep the public informed of emerging NG911 capabilities and what their 9-1-1 service fee pays for:</p> <ul style="list-style-type: none"> • Issue public service announcements (PSAs) about new capabilities • Enlist 911 service Providers (carriers) to include brochure with bill • Enhance our 911 social media app for more direct engagement with residents with 9-1-1 FAQ and tips • Cultivate national relationships through NASNA and NENA conferences
PSAP Wellness (customer satisfaction)	<p>As our end customer, we need to make it easy for our PSAPs and jurisdictions to do business with us. They are the best judge of our strategic accomplishments and future. For more direct engagement, we will:</p> <ul style="list-style-type: none"> • Bi-annual regional workshops such as Kansas APCO and Admin Day • Bi-annual PSAP contact by NG911 Liaison • Monthly “Customer Wellness contact by our primary Provider (AT&T) • Expand and encourage use of our Portal, Website apps that facilitate council contact such as Portal, Live Chat, Facebook, RSS “feed”, videos
Statute Relevance	<p>Every three years, we review 911 Act statute relevance. In order to change or modify statutory law, we must continually assess the relevance of what we are doing against the constraints of statute and:</p> <ul style="list-style-type: none"> • Annually convene our Legislative Committee to review relevance • Starting the year prior to 5-year cycle, poll stakeholders

Strategic Goal	Years 2019-2021
	<ul style="list-style-type: none"> • Three months prior to session, meet with Utility Committee if changes are deemed necessary
Continuous process improvement and lessons learned	<p>Prepare for the future by understanding the past. By analyzing our NG911 statistics, we can understand better the 9-1-1 services and features our PSAPs and residents are using (and not using).</p> <ul style="list-style-type: none"> • Incorporate applicable recommendations of LPA Audit 2018 • Attend national conferences to influence NG911 standards • NG911 exchange programs with flagship states as Kansas • Rely on the latest innovations in Emergency Call Tracking System (ECaTS) to tailor our NG911 platform to match PSAP needs
Business Plan Business Case	<p>Because NG911 is unfolding in real-time, we must protect operational sustaining funds in order to procure desired feature-sets. We will:</p> <ul style="list-style-type: none"> • Poll our PSAPs to learn what features will help emergency response • Seek and secure federal grants • Develop technical tools that allow us to “do more with less” in order maintain an Administrative Cost less than 2.5% of gross revenue
NG911 Implementation	<p>Implement NG911 applications for more expeditious mobilization of emergency services. Some examples:</p> <ul style="list-style-type: none"> • Continue to validate new and emerging technology through our Yoder Test and Evaluation Center prior to field implementation • Feasibility study for achieving higher service availability as recommended by LPA Audit 2018; network redundancy, Service Level Agreements (SLA) • Evaluate Call Location Accuracy enhancements • Evaluate Cloud-based tactical mapping and situational awareness platform such as RapidDeploy • Have all 104 candidate PSAPs on our hosted solution and ESInet by 2021 • Ensure timely, adequate technology refresh cycles. • Develop real-time-texting RTT-to-911 roadmap for policy, test and, evaluation (T&E) planning and deployment strategy. • State-of-the-art cybersecurity protection assessment • VESTA PSAP Chat/Instant Messaging for outage, call overflow, daily real-time communication • Picture Messaging • Video Messaging • Telematics (vehicle crash data) • i3 call logging at the host level • i3 call logging at the PSAP level • Social media connectivity • Drone live-streaming feeds • Influence national NG911 standards and assessments in NG911

Strategic Goal	Years 2019-2021
NG911 Training Education and Awareness	<p>While NG911 training is like legacy 911 training, there are huge differences. New and rapidly emerging technology mandates strong training initiatives such as:</p> <ul style="list-style-type: none"> • Annual joint training and readiness assessment and exercises • PSAP Hands-on simulation workshops • PSAP <i>Lunch-and-learn</i> demonstrations and briefings • Cybersecurity awareness: trends and safeguards • Public education and NG911 testimonials “What your fee buys”
GIS data maintenance and development	<p>Frequent awareness that NG911 hinges on accurate and verifiable GIS data. As NG911 features and toolsets emerge, GIS data is safeguarded by:</p> <ul style="list-style-type: none"> • Continue to foster strong collaborative bonds with PSAP jurisdictions • Ongoing GIS Data Model tutorials and refresher courses • GIS data upload enhancements to our Portal • GIS FAQ Admin look-up tool for PSAPs • User-friendly ELT map submission using our Portal • ESN/Responder Validation Map entry methods to the Portal • Regional GIS training • Co-develop cross-border standards and methods with neighboring states; geoMSAG data alignment for geospatial call routing • Integration with ECaTS data to depict system statistics in a visual, geographical reference model
911 Portal	<p>Expand our 911 Portal to provide automated tools that allow the Council to do more, faster, with fewer people.</p>
Public Safety Broadband such as FirstNet	<p>With the advent of nationwide, high-speed, wireless broadband networks dedicated to public safety such as AT&T FirstNet and offerings of other carriers, our NG911 platform and processes integrate seamlessly to ensure interoperability. We will accomplish that relationship by:</p> <ul style="list-style-type: none"> • Supporting joint working groups with the SIAC • Dedicate a Council member to our broadband interop initiative • Develop a comprehensive charter involving subject matter experts • Ensure continuity of purpose and interoperability among broadband providers • Development of use cases and integration plans necessary to utilize FirstNet PSBN to its full capability

Notes:

- RapidLite enhanced Caller Location Accuracy. RapidLite is a free, secure, browser-based tool that passes caller handset location information through the NG911 Clearinghouse to the PSAP. Rice County is evaluating this product.



- RapidDeploy is a cloud-based Computer-Aided Dispatch (CAD) platform offering enhanced Caller Location Accuracy with situational awareness for more expeditious mobilization of emergency services including latest innovations in vertical (Z-axis) caller location accuracy capabilities

For additional objectives for 2019, please consult these reports:

- NG911 Work Plan for 2019
- NG911 Budget for 2019.

Our Need

To accomplish these ground-breaking strategic initiatives requires:

- **Comprehensive statutory law.** In January 2019, the Council will introduce in our state House and Senate a draft bill that supports and ensures the vision of the Council for the next three years. The focus areas of our draft 911 Bill are:
 - Accomplishment of the next generation of 9-1-1 legislative mission and mandate
 - More comprehensive Council membership
 - Statewide GIS data integrity assurance
 - Adequate and sufficient funding for five (5) years.
- **Comprehensive Communication Plan.** Advance planning and collaboration is essential among all our stakeholders at all levels: local, state, national. Our communication plan has been expanded to more fully leverage our Council membership within the Kansas emergency response community.
- **Perfect Balance.** Our strategic plan perfectly balances 9-1-1 governance, technology, funding. For example, we continue to monitor the availability of federal NG911 grants to help defray the future build-out costs of Kansas NG911.



STATE OF KANSAS
OFFICE OF THE ATTORNEY GENERAL

DEREK SCHMIDT
ATTORNEY GENERAL

January 8, 2019

MEMORIAL HALL
120 SW 10TH AVE., 2ND FLOOR
TOPEKA, KS 66612-1597
(785) 296-2215 • FAX (785) 296-6296
WWW.AG.KS.GOV

Kansas 911 Coordinating Council
c/o Dick Heitschmidt
PO Box 842
Emporia, KS 66801

VIA dick.heitschmidt@kansas911.org
Hard Copy WILL Follow

Re: Inter-Agency Contract for Legal Services

Dear Mr. Heitschmidt:

The Kansas 911 Coordinating Council ("Council") and the Office of the Kansas Attorney General ("OAG") entered into an inter-agency contract for legal services ("contract") effective on December 6, 2016. In the contract, the OAG agreed to assign an attorney to provide general counsel legal services to the Council and an attorney to provide litigation counsel legal services to the Council. Paragraph seven of the contract also provided a cancellation provision which allowed either the Council or the OAG to cancel the contract with 30 days written notice. This letter serves as written notice that the OAG is cancelling the contract effective on February 7, 2019, and will not provide legal services for the Council after that date.

You may contact me if you have any questions.

OFFICE OF THE ATTORNEY GENERAL
DEREK SCHMIDT

A handwritten signature in blue ink that reads "Jeffrey A. Chanay".

Jeffrey A. Chanay
Chief Deputy Attorney General



Kansas 911 Coordinating Council
GIS Committee Update
January 25, 2019

CY2018 Q4 Maintenance Submission Status

- 93 jurisdictions submitted updates that passed QA
- 11 jurisdictions verified no changes within the calendar quarter
- 1 jurisdiction has not responded
- 99% compliance with *Kansas NG911 GIS Data Governance Policy*

Orthoimagery Update

- Statewide program:
 - Statewide 1-foot, leaf-off, imagery acquisition – complete
 - Statewide imagery customer quality assurance testing – complete
 - Western zone corrections have been completed, central and eastern zones pending
- 2019 local buy-up interest:
 - Seward County
 - Neosho County
 - Wilson County
 - Bourbon County
 - Chautauqua County
 - Coffey County
 - Pratt County (executed agreement)
 - City of Wichita

Call Handling Mapping Solution:

- Investigating next generation mapping solutions to replace current Vesta Locate
- Currently evaluating two solutions:
 - Motorola's Vesta Map Local
 - Rapid Deploy
- Coordinating with NG911 Administrator and NG911 Implementation Technical Support Specialist on deployment & implementation scenarios

NG911 Program Portal:

- GIS FAQs
- PSAP West GIS Director module
 - ability to track, notify users, generate reports, receive account change alerts and update users
 - GIS Director status
- Added additional functionality to mass email module
- Maintenance & hosting of program portal

NG911 GIS Toolbox:

- Last release (v2.2) – October 25, 2018
- Next release – late January/early February

General Update Items

- GIS Imagery Network Attached Storage (NAS) devices – 94 built & shipped to date
- Call Handling Solution map templates (Vesta Locate) – 85 templates published & maintained

Outreach activities

- NG911 GIS User Group webinar, February 21, 2019, 2:30 pm
- NG911 GIS updates at Spring APCO conference
- NG911 Portal
 - GIS FAQs
- Kansas NG911 GIS Post Processing Steps document
 - Details post processing steps that occurs to prepare data for Vesta Locate map templates and EGDMS, including maintenance of the statewide PSAP boundary
- Kansas NG911 geoMSAG, EGDMS, and GIS Director Quick Guide

Geospatial Call Routing

- 78 PSAPs operating off of a geoMSAG, system wide conversion to geoMSAG nearing completion
- Ongoing data maintenance

Technical Committee: Mike Leiker, Chairman

Technical Agenda -- Council meeting January 25, 2019

Hosted Solution Status

- Hosted Systems, Neosho Co 1/24/19 (92 sites now on the system)
- Now all New Systems Installs are going in with ESInet
- Vesta 7.2 Will Roll Late January 2019
 - 7.2 Will allow Geospatial Call Routing (the goal is to get calls to the right PSAP first time)
- Vesta 7.3 is scheduled for later in 2019
 - Most significant feature will be outbound Text to 911
 - We have requested "chat" feature, TBD if 7.3 will have it

NG911 AT&T Nationwide ESInet

As of 1/25/19 there are 67 PSAP's on the ESInet (Neosho was the 67th)

- North half of the state will be converted to ESInet in 2019
 - 911 Caller setup improved to almost immediate from the legacy 6-12 seconds
 - The call takers ability to add up to 9 additional parties to the call
 - Transfer's tested between neighboring PSAPs, in both directions
 - Verification that language line and Poison Control lines were functional and worked
 - The installation process worked as a Vesta refresher training for call takers in some cases
 - Once MOU's are signed, call routing options may be implemented, up to 9 routing destination options
 - AT&T CAMA trunk & database charges will go away from PSAP after 30 day burn in period
- ESInet required every telco to have Telephone # records in the 911 database to route well
 - Requesting PSAP's to be sure to submit ALI discrepancy reports for "No Record Found"
 - Will be evaluating carriers and their NRF quantities to help insure quality records in the database

Technical/Security Update

- 1/7/19 Annual security audit follow web conference
 - Meeting was to discuss specific security details of the KS Hosted system so all was done in executive session
 - NDA's were required by AT&T to pour over the sensitive security audit details
- 2019 Committee's will:
 - Reviewing AT&T audit details
 - Will be reviewing any new potential deployments, (new mapping system etc)

Rapid Deploy overview features and functionality

- Need a replacement upgrade path for our current Vesta Locate map (manufacturer discontinued)
- RD profiles as an excellent map replacement/upgrade path
 - It has an open architecture and can pull information from many sources to facilitate taking care of the 911 caller
 - The DASC team is evaluating how to get the KS map data to work seamlessly with the system
 - RD would ride outside of the call handling network, thus no worries about introducing the outside data world corrupt
 - RD has access to the world of information such as Waze (traffic app) Weather,
 - RD has superb translation services
 - Text 2-11, texter can communicate in a foreign language and it will translate to english, can respond in english &
 - RD has a CAD capability, most PSAP's have CAD but if this product would work for them it would be standard/no co

Call Location Accuracy Working Group Update

RapidLite has been signed up on a statewide basis, any KS PSAP can go onto the Portal to subscribe to this web ba

- If a call comes into the PSAP w/o clear location info, call taker can put in that number on web site to see if better location can be determined.
- Older (CDMA) wireless carrier networks don't work with this enhanced service, but Sprint will be upgrading in 2019
- Verizon turns off Data on a 911 call as a default setting, caller must manually set so location data can be sent.
- We are being told as carriers migrate to VoLTE that caller location data collection will be greatly enhanced



NG911 Program Management Status

Prepared by Randall White, Program Manager
 Prepared for NG911 Coordinating Council
 Date From December 7, 2018, to **January 25, 2019**

Status and Accomplishments	Next Steps
Program JEOPARDY : insufficient funds beyond 2020	Draft 911 bill with fee increase, 2019 Session
Program Escalation : NA	
1.5 Local Collection Point Administrator (LCPA) On schedule, On budget (<i>see LCPA report for \$ details</i>) <ul style="list-style-type: none"> Council voted to extend LCPA contract with NSI 	Kathy Becker , Non-profit Solutions Inc. (NSI) Contract PoP: Jan 1, 2019 thru Dec 31, 2020 <ul style="list-style-type: none"> Cash flow analysis due to financial shortfall projection
2.1 DASC Support On schedule, under budget (<i>see LCPA report for \$ details</i>) <ul style="list-style-type: none"> GIS Data Maintenance on track; NAS devices on track PSAPs (65) operating off of geoMSAG Develop GIS Training for 2019 	Ken Nelson , GIO (Ken/Eileen have details) Purchase Order expires 2019 <ul style="list-style-type: none"> Call handling map trade study: VESTA Local / RapidDeploy Surdex imagery QA review 96% complete Buy-up program interest (8)
2.6 Dickinson County Support On schedule, On budget (<i>see LCPA report for \$ details</i>) <ul style="list-style-type: none"> Geo-MSAG GIS data alignment GIS data management, maintenance, training 	Sherry Massey , GIS Director and Specialist (Sherry has details) Contract PoP: Jan 1, 2017 thru Dec 31, 2019 <ul style="list-style-type: none"> ESInet MSAG and geospatial call routing on-going Records cleanup under way
3.1 Program Management On schedule, On budget (<i>see LCPA report for \$ details</i>) <ul style="list-style-type: none"> Strategic Plan for 2019-2021 (draft) Work Plan and Budget for 2019 	Randall White Consulting LLC Contract PoP: Jan1, 2019 thru Dec 31, 2020 w/ 2 1-yr options <ul style="list-style-type: none"> Managing provider roadmaps for Master Project Plan Supporting Administrator draft bill
3.4 Infrastructure – Call Handling delays Schedule slip 2 mo's, On budget (<i>see LCPA report for \$ details</i>) <ul style="list-style-type: none"> 93 PSAP (89%) Service Order Requests (SORs) 89 PSAPs (86%) on hosted solution plus Yoder Test Facility 65 PSAPs (63%) on ESInet (tabular routing) 	AT&T : Motorola-Airbus DS; WEST-ECaTS (Scott has details) Contract PoP: Feb 5, 2015 to Sep 14, 2021 option for 2 x 2-yr <ul style="list-style-type: none"> Day-2 support and incident management exceptional Motorola VESTA R7.2 upgrade February 2019 Infrastructure Security Audit follow-up, Jan 7, 2019
3.5 Implement' Tech. Support Specialist On schedule, On budget (<i>see LCPA report for \$ details</i>) <ul style="list-style-type: none"> ESInet migrations PSAP consults and design 	Phillip Ryan , Pryan LLC (Phill has details) Contract PoP: Jan1, 2019 thru Dec 31, 2020 w/ 2 1-yr options <ul style="list-style-type: none"> Motorola VESTA R7.2 Test & Eval, Jan-Feb 2019 RapidDeploy cloud-based CAD test / Evaluation
4.3 Kansas 911 Knowledge Center On schedule, On budget (<i>see LCPA report for \$ details</i>) <ul style="list-style-type: none"> Fully operational; Return On Investment (ROI) analysis (positive) 	FirstNet Learning Inc. (Lori Alexander has details) Contract PoP: Sep 15, 2016 to Dec 31, 2019 with 5-year option <ul style="list-style-type: none"> Evaluating offer for consideration for contract extension
NG911 Broadband Interoperability (<i>formerly "FirstNet"</i>) <ul style="list-style-type: none"> Developed draft charter 	Michele Abbott , State Interop Advisory Committee (SIAC) <ul style="list-style-type: none"> Looking for Council volunteers!

NOTE: Projects that are complete and contracts that are closed are no longer shown in this PM Status Report.



FALL CONFERENCE Early Bird Registration



April 1st-3rd, 2019

Kansas Star Casino, Mulvane, KS

APCO is offering a *one-day Early Bird registration* special on **February 20, 2019** for the upcoming Spring conference in Mulvane. In order for the Council to partake in this discount, I will need your information to include in our registration submission. Please complete the below information and return it to me by **Friday, February 15, 2019**.

Name: _____ APCO Member ID: **Y** or **N** ID #: _____
(if applicable)

Attending full conference or Council meeting only: ☐ Conference ☐ Meeting Only

If attending the meeting only: ☐ In Person ☐ Phone/Web Conference

For those attending the *full conference*, please complete the following:

Eating All Meals: ☐ Yes ☐ All except: _____
(Lunch and banquet dinner on 2nd, and lunch 3rd [Please indicate any meals you will not be present for])

Meal Allergies/Restrictions: _____

Shirt Size (S to 5XL): _____

Hotel Info: Please be sure to make your hotel reservations early. Please check the KS APCO site, <https://ksapco.org/> in the next few weeks for hotel rate information.

Kansas Star Casino & Hotel, 777 Kansas Star Dr., Mulvane, KS (316) 719-5000

If you are unable to return this form to me today, you can e-mail it to me at k911@np-solutions.org, or fax to 785-271-6572, attn: Gayle Schwarzrock.

THANK YOU!

**Kansas 911 Coordinating Council
Summary
For the Twelve Months Ending Monday, December 31, 2018**

	Current Period	Current Period Budget	Current YTD	Budget YTD	FY 18 Budget Remaining
Revenue					
Telcom Income*	\$1,750,000.00	\$0.00	\$21,555,710.54	\$0.00	(\$19,805,710.54)
Prepay Fee Income	143,610.15	0.00	1,806,243.44	0.00	(1,806,243.44)
PSAP 911 Services Payments	292,069.02	0.00	3,247,308.94	0.00	(3,247,308.94)
Imagery Cost Share	0.00	0.00	115,000.00	0.00	(115,000.00)
Interest Income*	6,000.00	0.00	71,781.86	0.00	(65,781.86)
Total Revenue	\$2,191,679.17	\$0.00	\$26,796,044.78	\$0.00	(\$25,040,044.78)
PSAP Expenses					
PSAP Payments*	1,500,000.00	0.00	18,418,448.12	0.00	(16,918,448.12)
PSAP Minimum Quarterly Payments	95,000.00	0.00	1,140,479.42	0.00	(1,140,479.42)
Total PSAP Expenses	\$1,595,000.00	\$0.00	\$19,558,927.54	\$0.00	(\$18,058,927.54)
Operating Expenses					
Salaries	8,503.87	21,870.00	113,183.19	262,440.00	149,256.81
Benefits	7,446.99	7,654.50	84,349.04	91,854.00	7,504.96
APCO Membership Dues - KS 911 Personnel	0.00	23.00	0.00	276.00	276.00
NENA Membership Dues - KS 911 Personnel	0.00	34.25	0.00	411.00	411.00
Office Supplies*	161.00	25.00	3,937.17	300.00	(3,596.17)
Travel Expense - KS 911 Personnel	1,737.00	3,300.00	23,256.48	39,600.00	16,343.52
Training Expenses - KS 911 Personnel	0.00	0.00	1,645.08	0.00	(1,645.08)
Vehicle Insurance & Registration	0.00	62.50	3,720.81	750.00	(2,970.81)
Miscellaneous Expense (Adjutant General)	0.00	0.00	283.75	0.00	(283.75)
Start Meeting Costs	0.00	205.00	0.00	2,460.00	2,460.00
Personnel Contracts	17,848.86	33,174.25	230,375.52	398,091.00	167,756.48
Legislative Pay - Council	1,687.52	0.00	6,967.84	0.00	(6,967.84)
Interpreters - Council	0.00	0.00	673.50	0.00	(673.50)
Meeting Expenses - Council	0.00	666.63	5,023.63	8,000.00	2,976.37
Meal/Travel Expense - Council	1,046.22	0.00	11,993.86	0.00	(11,993.86)
Council Meeting Expenses	2,733.74	666.63	24,658.83	8,000.00	(16,658.83)
Interpreters - Committee	0.00	0.00	280.00	0.00	(280.00)
Conference Call Service*	107.00	0.00	1,391.56	0.00	(1,284.56)
Meeting Expense - Committee	66.34	533.37	103.91	6,400.00	6,296.09
Meal/Travel Expense - Tech Committee	0.00	0.00	919.29	0.00	(919.29)
Meal/Travel Expense - GIS Committee	0.00	0.00	64.20	0.00	(64.20)
Committee Meeting Expenses	173.34	533.37	2,758.96	6,400.00	3,748.04
LCPAContract*	10,625.00	10,625.00	127,500.00	127,500.00	10,625.00
Audit Fees	0.00	1,250.00	149,975.99	15,000.00	(134,975.99)
State Registration Fees	0.00	23.37	70.00	280.00	210.00
Bank Fees*	260.00	0.00	3,244.97	0.00	(2,984.97)
Membership Dues - Council	700.00	192.63	1,200.00	2,312.00	1,112.00
Conferences and Training - Council	0.00	2,683.37	6,505.60	32,200.00	25,694.40
National Conferences	0.00	1,900.00	8,934.58	22,800.00	13,865.42
Other Administrative Costs	960.00	6,049.37	169,931.14	72,592.00	(97,079.14)
Total Operating Expenses	\$32,340.94	\$51,048.62	\$555,224.45	\$612,583.00	\$68,391.55

**Kansas 911 Coordinating Council
Summary
For the Twelve Months Ending Monday, December 31, 2018**

	Current Period	Current Period Budget	Current YTD	Budget YTD	FY 18 Budget Remaining
Contractual Costs					
AT&T - AVPN Access	72,155.76	48,333.37	719,642.19	580,000.00	(139,642.19)
AT&T - ESInet	28,233.00	28,166.63	364,958.09	338,000.00	(26,958.09)
AT&T - POTS Router Circuits	2,901.59	1,875.00	33,239.06	22,500.00	(10,739.06)
AT&T - Call Handling	504,649.30	258,333.37	2,729,735.46	3,100,000.00	370,264.54
AT&T - AVPN Ports	21,297.38	14,166.63	238,536.79	170,000.00	(68,536.79)
AT&T - T1 Backup Circuits	241.88	183.37	66,514.48	2,200.00	(64,314.48)
AT&T - MIS	1,766.00	1,858.37	21,698.00	22,300.00	602.00
AT&T - Service Manager	14,583.00	14,583.37	174,996.00	175,000.00	4.00
AT&T Mobility - EOD	5,735.20	5,833.37	68,570.80	70,000.00	1,429.20
AT&T Mobility - LTE Backup Circuits	2,465.34	1,666.63	27,032.03	20,000.00	(7,032.03)
AT&T - TCC Services	12,099.50	0.00	301,963.00	0.00	(301,963.00)
AT&T - ESI Net	228,863.93	0.00	499,479.44	0.00	(499,479.44)
AT&T Service Contracts	894,991.88	375,000.11	5,246,365.34	4,500,000.00	(746,365.34)
Legal Representation	0.00	1,250.00	1,300.00	15,000.00	13,700.00
ITSS Contract	14,654.51	19,066.63	225,264.12	228,800.00	3,535.88
PM Contract	15,449.81	16,466.63	185,460.86	197,600.00	12,139.14
Imagery Contract	0.00	45,833.37	990,000.00	550,000.00	(440,000.00)
DASC Contract	1,225.00	15,000.00	14,700.00	180,000.00	165,300.00
Dickinson County Contract	1,985.78	3,975.00	23,829.25	47,700.00	23,870.75
Public Relations	0.00	1,250.00	2,118.42	15,000.00	12,881.58
NAS Boxes for Implemented PSAPS	0.00	2,500.00	0.00	30,000.00	30,000.00
Training - Admin Fall Conference	0.00	1,375.00	3,546.77	16,500.00	12,953.23
Technical Supplies and Equipment	209.23	1,250.00	5,970.43	15,000.00	9,029.57
Texting Language Interpretation Services	0.00	416.63	0.00	5,000.00	5,000.00
Learning Management System	0.00	1,425.00	0.00	17,100.00	17,100.00
Esri ELAContract (KS OITIS)	0.00	1,666.63	20,160.00	20,000.00	(160.00)
Other Contract Costs	33,524.33	111,474.89	1,472,349.85	1,337,700.00	(134,649.85)
Total Contractual Costs	\$928,516.21	\$486,475.00	\$6,718,715.19	\$5,837,700.00	(\$881,015.19)
Total Expenses	2,555,857.15	537,523.62	26,832,867.18	6,450,283.00	(18,871,551.18)
Other Income					
Investment Interest/Dividends*	5,102.27	0.00	293,486.76	0.00	(288,384.49)
Gain/Loss on Investment*	44,826.06	0.00	(171,075.21)	0.00	126,249.15
Total Other Income	\$49,928.33	\$0.00	\$122,411.55	\$0.00	(\$162,135.34)
Other Expense					
Investment Fees*	6,173.67	0.00	146,922.92	0.00	(140,749.25)
Total Other Expense	\$6,173.67	\$0.00	\$146,922.92	\$0.00	(\$140,749.25)
Net Other Income and Expense	\$43,754.66	\$0.00	(\$24,511.37)	\$0.00	(\$21,386.09)
Net Change in Net Assets	(\$320,423.32)	(\$537,523.62)	(\$61,333.77)	(\$6,450,283.00)	(\$6,189,879.69)
Operating Expense Percentage			1.71%		

Kansas 911 Coordinating Council
911 State Fund
For the Twelve Months Ending Monday, December 31, 2018

	Current Period	Current Period Budget	Current YTD	Budget YTD	FY 18 Budget Remaining
Revenue					
Telcom Income*	\$1,750,000.00	\$0.00	\$21,555,710.54	\$0.00	(\$19,805,710.54)
Interest Income*	5,000.00	0.00	48,768.70	0.00	(43,768.70)
Total Revenue	\$1,755,000.00	\$0.00	\$21,604,479.24	\$0.00	(\$19,849,479.24)
PSAP Expenses					
PSAP Payments*	1,500,000.00	0.00	18,418,448.12	0.00	(16,918,448.12)
PSAP Minimum Quarterly Payments	95,000.00	0.00	1,140,479.42	0.00	(1,140,479.42)
Total PSAP Expenses	\$1,595,000.00	\$0.00	\$19,558,927.54	\$0.00	(\$18,058,927.54)
Operating Expenses					
Bank Fees*	260.00	0.00	3,244.97	0.00	(2,984.97)
Other Administrative Costs	260.00	0.00	3,244.97	0.00	(2,984.97)
Total Operating Expenses	\$260.00	\$0.00	\$3,244.97	\$0.00	(\$2,984.97)
Contractual Costs					
Total Expenses	1,595,260.00	0.00	19,562,172.51	0.00	(18,061,912.51)
Other Income					
Investment Interest/Dividends*	983.00	0.00	56,009.74	0.00	(55,026.74)
Gain/Loss on Investment*	9,980.97	0.00	(34,044.51)	0.00	24,063.54
Total Other Income	\$10,963.97	\$0.00	\$21,965.23	\$0.00	(\$30,963.20)
Other Expense					
Investment Fees*	1,109.84	0.00	29,370.82	0.00	(28,260.98)
Total Other Expense	\$1,109.84	\$0.00	\$29,370.82	\$0.00	(\$28,260.98)
Net Other Income and Expense	\$9,854.13	\$0.00	(\$7,405.59)	\$0.00	(\$2,702.22)
Net Change in Net Assets	\$169,594.13	\$0.00	\$2,034,901.14	\$0.00	(\$1,790,268.95)

Kansas 911 Coordinating Council
911 Grant Fund
For the Twelve Months Ending Monday, December 31, 2018

	Current Period	Current Period Budget	Current YTD	Budget YTD	FY 18 Budget Remaining
Revenue					
Prepay Fee Income	\$143,610.15	\$0.00	\$1,806,243.44	\$0.00	(\$1,806,243.44)
PSAP 911 Services Payments	292,069.02	0.00	3,247,308.94	0.00	(3,247,308.94)
Imagery Cost Share	0.00	0.00	115,000.00	0.00	(115,000.00)
Interest Income*	1,000.00	0.00	23,013.16	0.00	(22,013.16)
Total Revenue	\$436,679.17	\$0.00	\$5,191,565.54	\$0.00	(\$5,190,565.54)
PSAP Expenses					
Operating Expenses					
Salaries	8,503.87	21,870.00	113,183.19	262,440.00	149,256.81
Benefits	7,446.99	7,654.50	84,349.04	91,854.00	7,504.96
APCO Membership Dues - KS 911 Personnel	0.00	23.00	0.00	276.00	276.00
NENA Membership Dues - KS 911 Personnel	0.00	34.25	0.00	411.00	411.00
Office Supplies*	161.00	25.00	3,937.17	300.00	(3,596.17)
Travel Expense - KS 911 Personnel	1,737.00	3,300.00	23,256.48	39,600.00	16,343.52
Training Expenses - KS 911 Personnel	0.00	0.00	1,645.08	0.00	(1,645.08)
Vehicle Insurance & Registration	0.00	62.50	3,720.81	750.00	(2,970.81)
Miscellaneous Expense (Adjutant General)	0.00	0.00	283.75	0.00	(283.75)
Start Meeting Costs	0.00	205.00	0.00	2,460.00	2,460.00
Personnel Contracts	17,848.86	33,174.25	230,375.52	398,091.00	167,756.48
Legislative Pay - Council	1,687.52	0.00	6,967.84	0.00	(6,967.84)
Interpreters - Council	0.00	0.00	673.50	0.00	(673.50)
Meeting Expenses - Council	0.00	666.63	5,023.63	8,000.00	2,976.37
Meal/Travel Expense - Council	1,046.22	0.00	11,993.86	0.00	(11,993.86)
Council Meeting Expenses	2,733.74	666.63	24,658.83	8,000.00	(16,658.83)
Interpreters - Committee	0.00	0.00	280.00	0.00	(280.00)
Conference Call Service*	107.00	0.00	1,391.56	0.00	(1,284.56)
Meeting Expense - Committee	66.34	533.37	103.91	6,400.00	6,296.09
Meal/Travel Expense - Tech Committee	0.00	0.00	919.29	0.00	(919.29)
Meal/Travel Expense - GIS Committee	0.00	0.00	64.20	0.00	(64.20)
Committee Meeting Expenses	173.34	533.37	2,758.96	6,400.00	3,748.04
LCPAContract*	10,625.00	10,625.00	127,500.00	127,500.00	10,625.00
Audit Fees	0.00	1,250.00	149,975.99	15,000.00	(134,975.99)
State Registration Fees	0.00	23.37	70.00	280.00	210.00
Membership Dues - Council	700.00	192.63	1,200.00	2,312.00	1,112.00
Conferences and Training - Council	0.00	2,683.37	6,505.60	32,200.00	25,694.40
National Conferences	0.00	1,900.00	8,934.58	22,800.00	13,865.42
Other Administrative Costs	700.00	6,049.37	166,686.17	72,592.00	(94,094.17)
Total Operating Expenses	\$32,080.94	\$51,048.62	\$551,979.48	\$612,583.00	\$71,376.52

Kansas 911 Coordinating Council
911 Grant Fund
For the Twelve Months Ending Monday, December 31, 2018

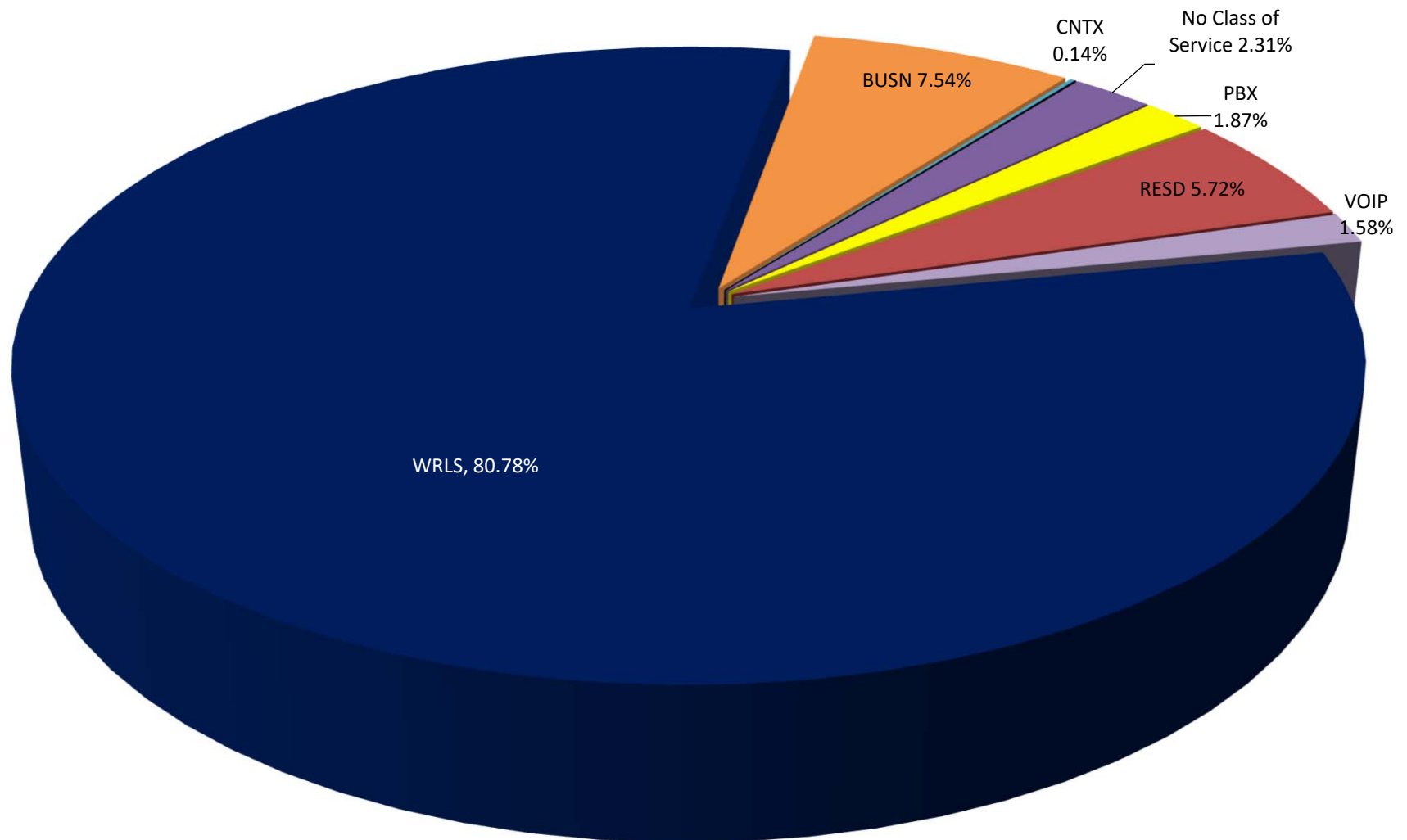
	Current Period	Current Period Budget	Current YTD	Budget YTD	FY 18 Budget Remaining
Contractual Costs					
AT&T - AVPN Access	72,155.76	48,333.37	719,642.19	580,000.00	(139,642.19)
AT&T - ESInet	28,233.00	28,166.63	364,958.09	338,000.00	(26,958.09)
AT&T - POTS Router Circuits	2,901.59	1,875.00	33,239.06	22,500.00	(10,739.06)
AT&T - Call Handling	504,649.30	258,333.37	2,729,735.46	3,100,000.00	370,264.54
AT&T - AVPN Ports	21,297.38	14,166.63	238,536.79	170,000.00	(68,536.79)
AT&T - T1 Backup Circuits	241.88	183.37	66,514.48	2,200.00	(64,314.48)
AT&T - MIS	1,766.00	1,858.37	21,698.00	22,300.00	602.00
AT&T - Service Manager	14,583.00	14,583.37	174,996.00	175,000.00	4.00
AT&T Mobility - EOD	5,735.20	5,833.37	68,570.80	70,000.00	1,429.20
AT&T Mobility - LTE Backup Circuits	2,465.34	1,666.63	27,032.03	20,000.00	(7,032.03)
AT&T - TCC Services	12,099.50	0.00	301,963.00	0.00	(301,963.00)
AT&T - ESI Net	228,863.93	0.00	499,479.44	0.00	(499,479.44)
AT&T Service Contracts	894,991.88	375,000.11	5,246,365.34	4,500,000.00	(746,365.34)
Legal Representation	0.00	1,250.00	1,300.00	15,000.00	13,700.00
ITSS Contract	14,654.51	19,066.63	225,264.12	228,800.00	3,535.88
PM Contract	15,449.81	16,466.63	185,460.86	197,600.00	12,139.14
Imagery Contract	0.00	45,833.37	990,000.00	550,000.00	(440,000.00)
DASC Contract	1,225.00	15,000.00	14,700.00	180,000.00	165,300.00
Dickinson County Contract	1,985.78	3,975.00	23,829.25	47,700.00	23,870.75
Public Relations	0.00	1,250.00	2,118.42	15,000.00	12,881.58
NAS Boxes for Implemented PSAPS	0.00	2,500.00	0.00	30,000.00	30,000.00
Training - Admin Fall Conference	0.00	1,375.00	3,546.77	16,500.00	12,953.23
Technical Supplies and Equipment	209.23	1,250.00	5,970.43	15,000.00	9,029.57
Texting Language Interpretation Services	0.00	416.63	0.00	5,000.00	5,000.00
Learning Management System	0.00	1,425.00	0.00	17,100.00	17,100.00
Esri ELAContract (KS OITIS)	0.00	1,666.63	20,160.00	20,000.00	(160.00)
Other Contract Costs	33,524.33	111,474.89	1,472,349.85	1,337,700.00	(134,649.85)
Total Contractual Costs	\$928,516.21	\$486,475.00	\$6,718,715.19	\$5,837,700.00	(\$881,015.19)
Total Expenses	960,597.15	537,523.62	7,270,694.67	6,450,283.00	(809,638.67)
Other Income					
Investment Interest/Dividends*	4,119.27	0.00	237,477.02	0.00	(233,357.75)
Gain/Loss on Investment*	34,845.09	0.00	(137,030.70)	0.00	102,185.61
Total Other Income	\$38,964.36	\$0.00	\$100,446.32	\$0.00	(\$131,172.14)
Other Expense					
Investment Fees*	5,063.84	0.00	117,552.11	0.00	(112,488.27)
Total Other Expense	\$5,063.84	\$0.00	\$117,552.11	\$0.00	(\$112,488.27)
Net Other Income and Expense	\$33,900.52	\$0.00	(\$17,105.79)	\$0.00	(\$18,683.87)
Net Change in Net Assets	(\$490,017.46)	(\$537,523.62)	(\$2,096,234.92)	(\$6,450,283.00)	(\$4,399,610.74)

KANSAS 911 COORDINATING COUNCIL
Balance Sheet
Friday, November 30, 2018

	<u>Current YTD</u>
Assets:	
Cash	
911 State Fund	\$4,005,716.30
911 Grant Fund	641,808.42
Total Cash	<u>4,647,524.72</u>
Investments	
911 State Fund Investments	2,002,702.22
911 Grant Fund Investments	7,265,633.87
Total Investments	<u>9,268,336.09</u>
Accounts Receivable	1,980,666.31
Prepaid Expenses	73,991.06
Accrued Revenues	
Accrued Receivables	
Accrued Receivables - Telecom Payments	
Accrued Receivables - Prepaid Wireless Fees	
Total Accrued Revenues	<u>0.00</u>
Total Assets	<u><u>15,970,518.18</u></u>
Liabilities	
Accounts Payable	3,183,997.39
Accrued Expenses	
Accrued Accounts Payable - PSAP Payments	
Accrued Accounts Payable - PSAP Minimum Payments	187,482.20
Accrued Accounts Payable - Arrears	144,626.39
Accrued Accounts Payable	112.64
Total Accrued Expenses	<u>332,221.23</u>
Deferred Revenue	<u>289,765.65</u>
Total Liabilities	3,805,984.27
Equity	
Fund Balance - Unrestricted	12,164,533.91
Total Liabilities and Equity	<u><u>15,970,518.18</u></u>

911 CALLS BY CLASS OF SERVICE - 2018

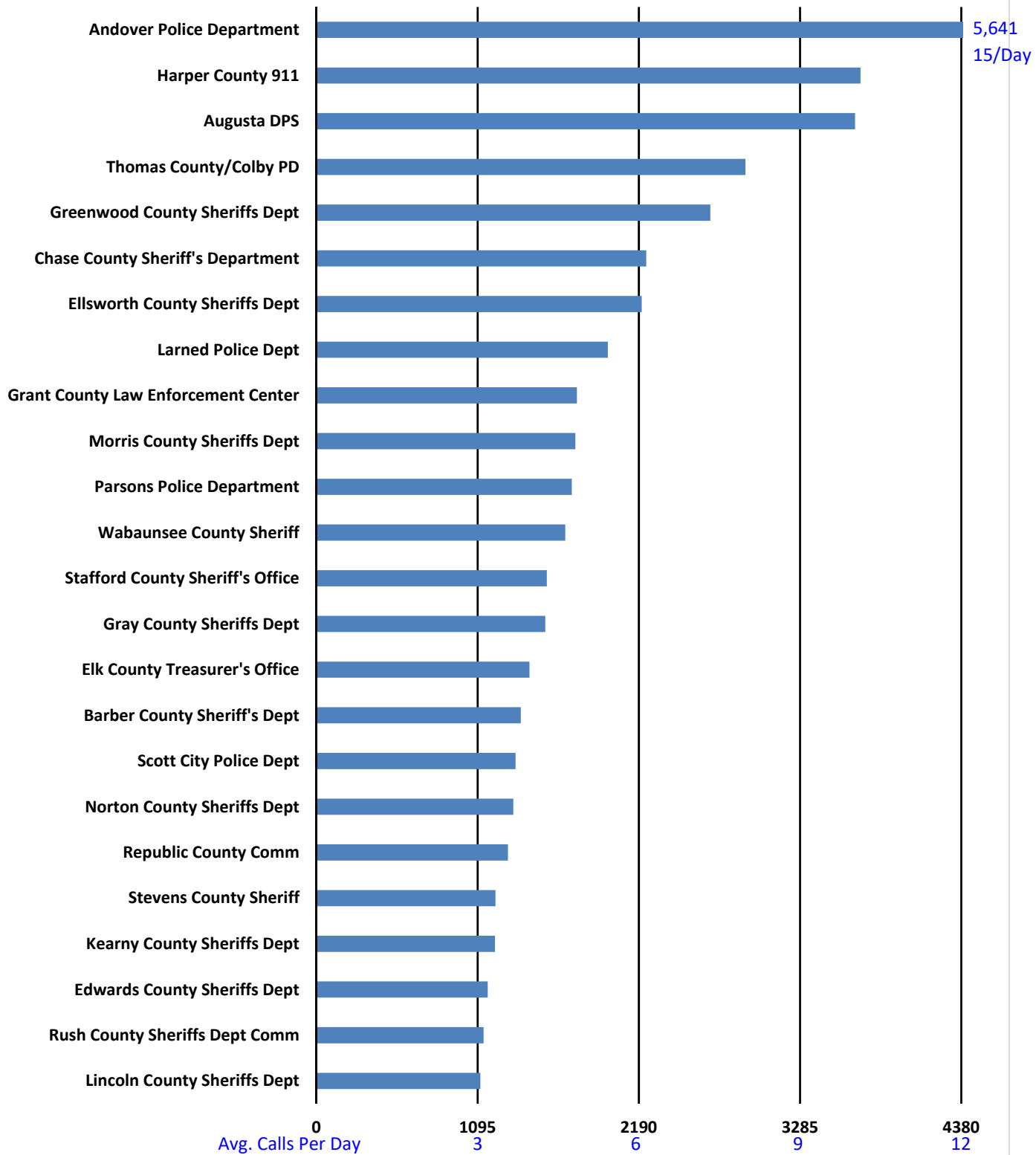
834,753 Total Calls Received



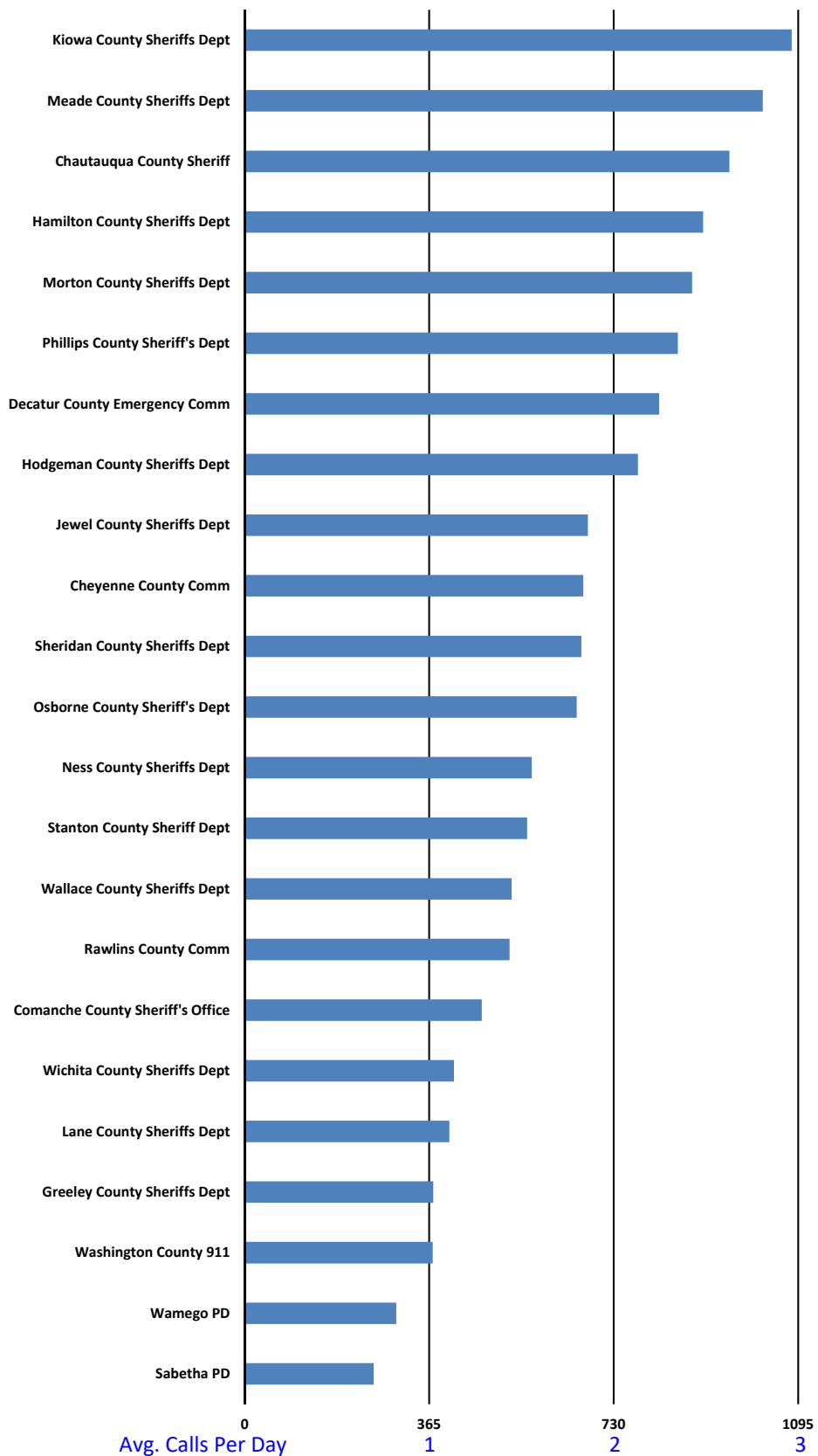
BUSN CNTX COIN No Class of Service OTHER PBX RESD TLMA VOIP WRLS

PSAPS - 1 Seat
Higher Volume

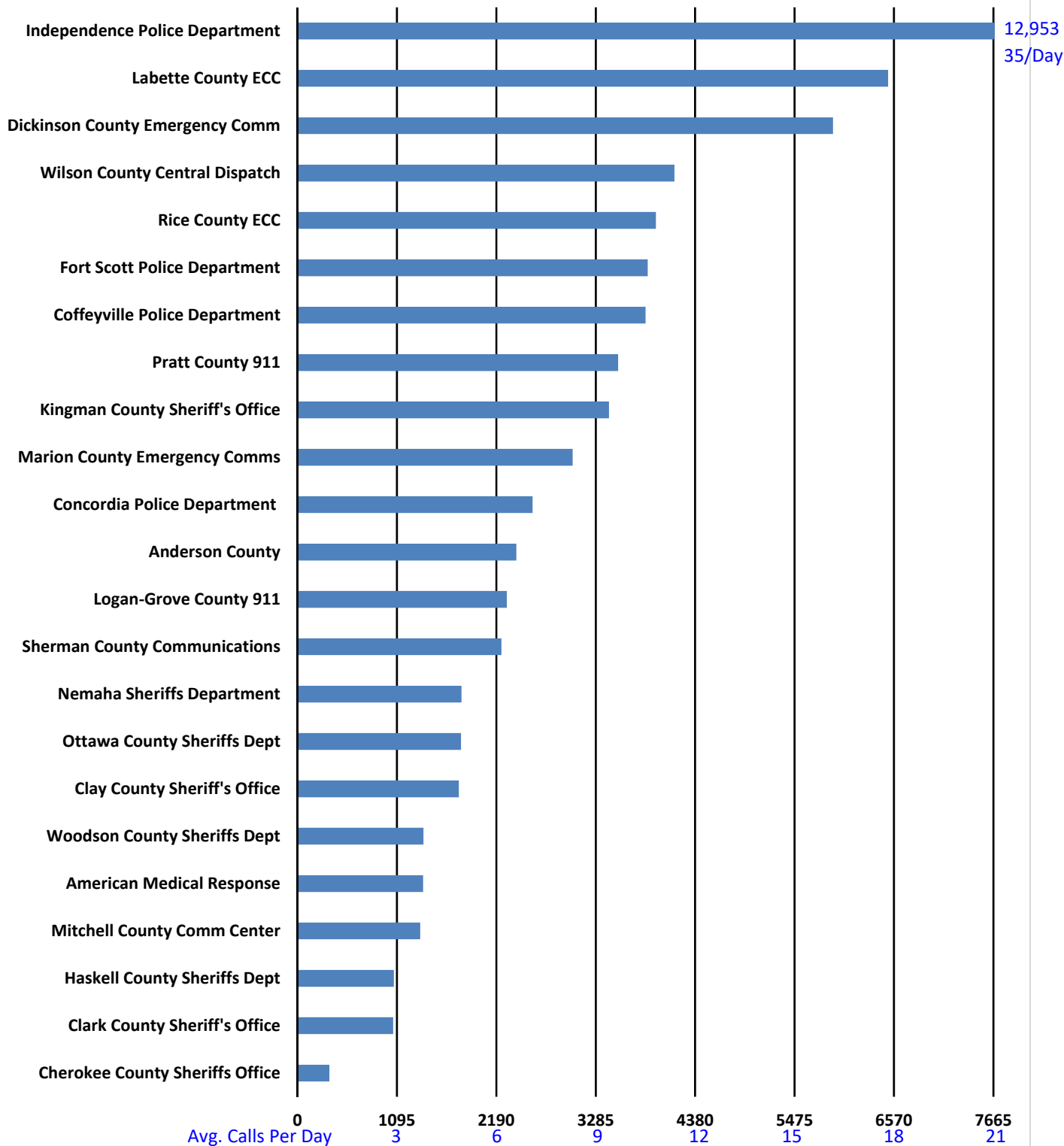
911 Call Volumes - 2018



911 Call Volumes - 2018

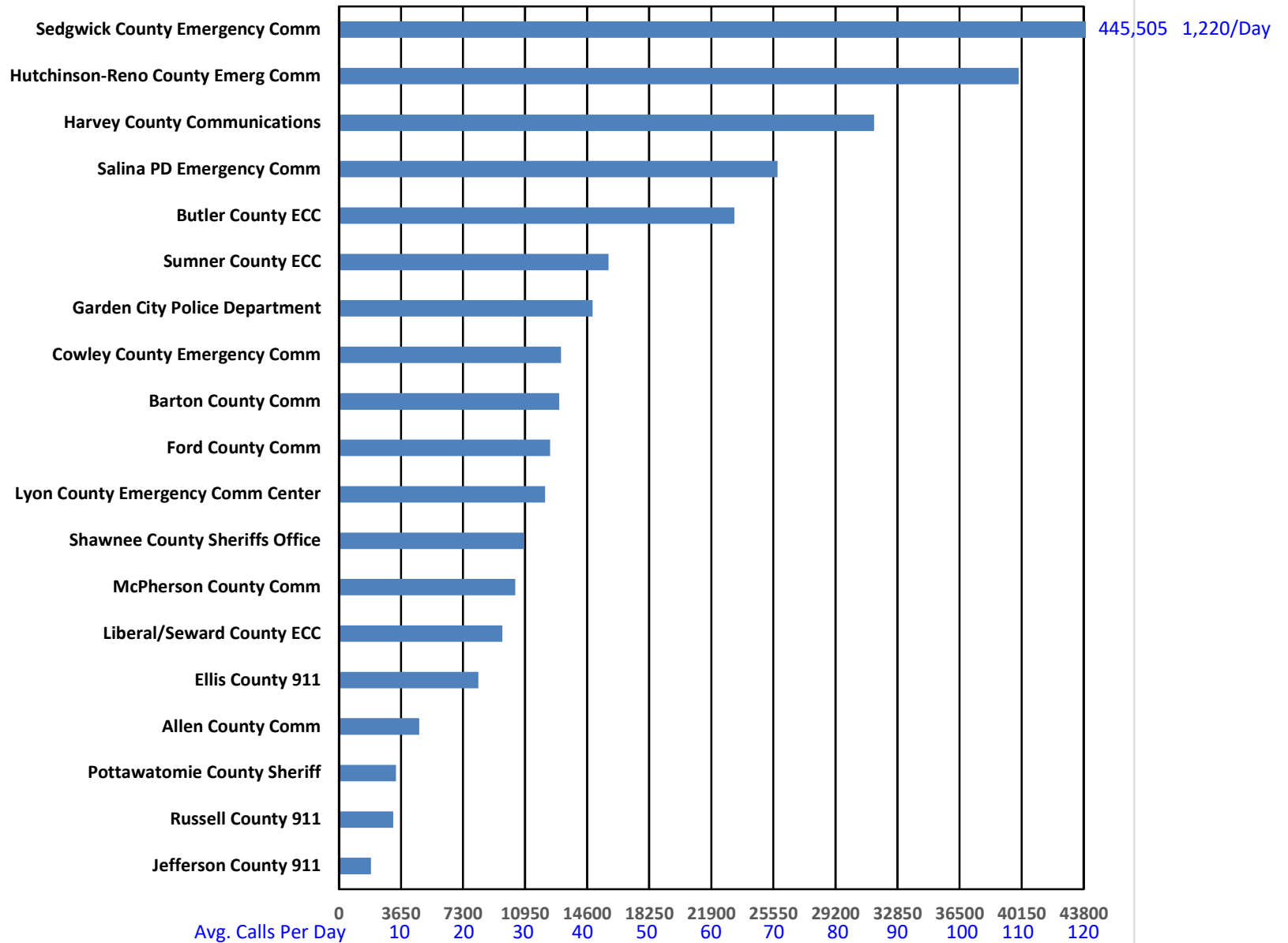


911 Call Volumes - 2018

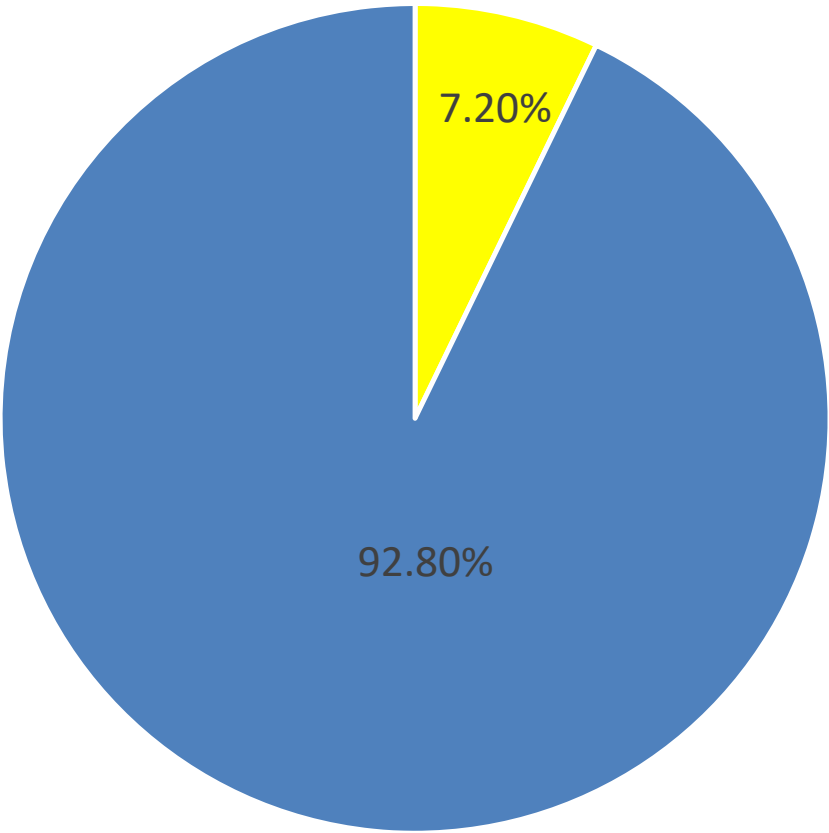


PSAPS 3+ Seats

911 Call Volumes - 2018

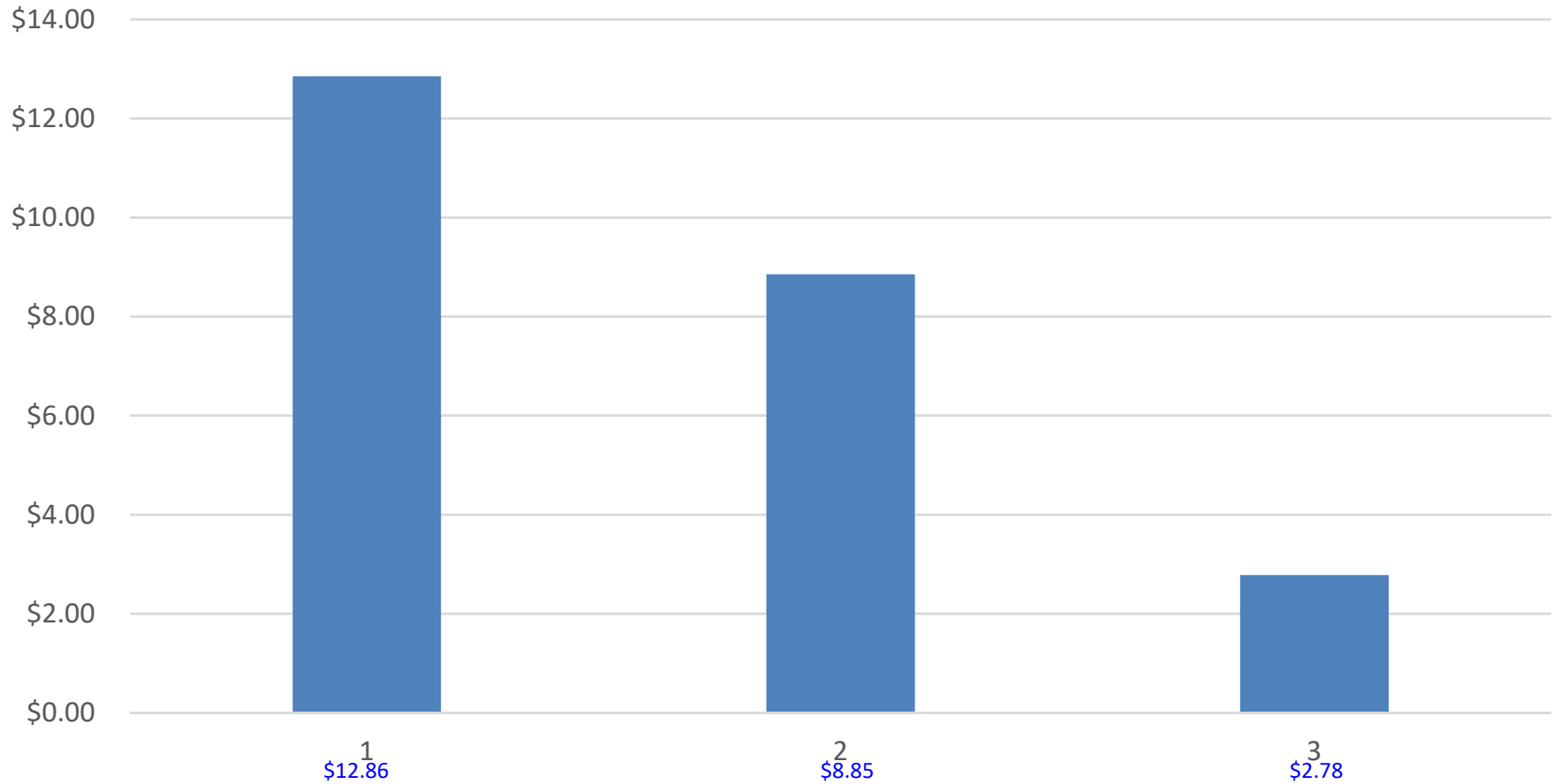


NSI Calls as % of Total Calls - 2018



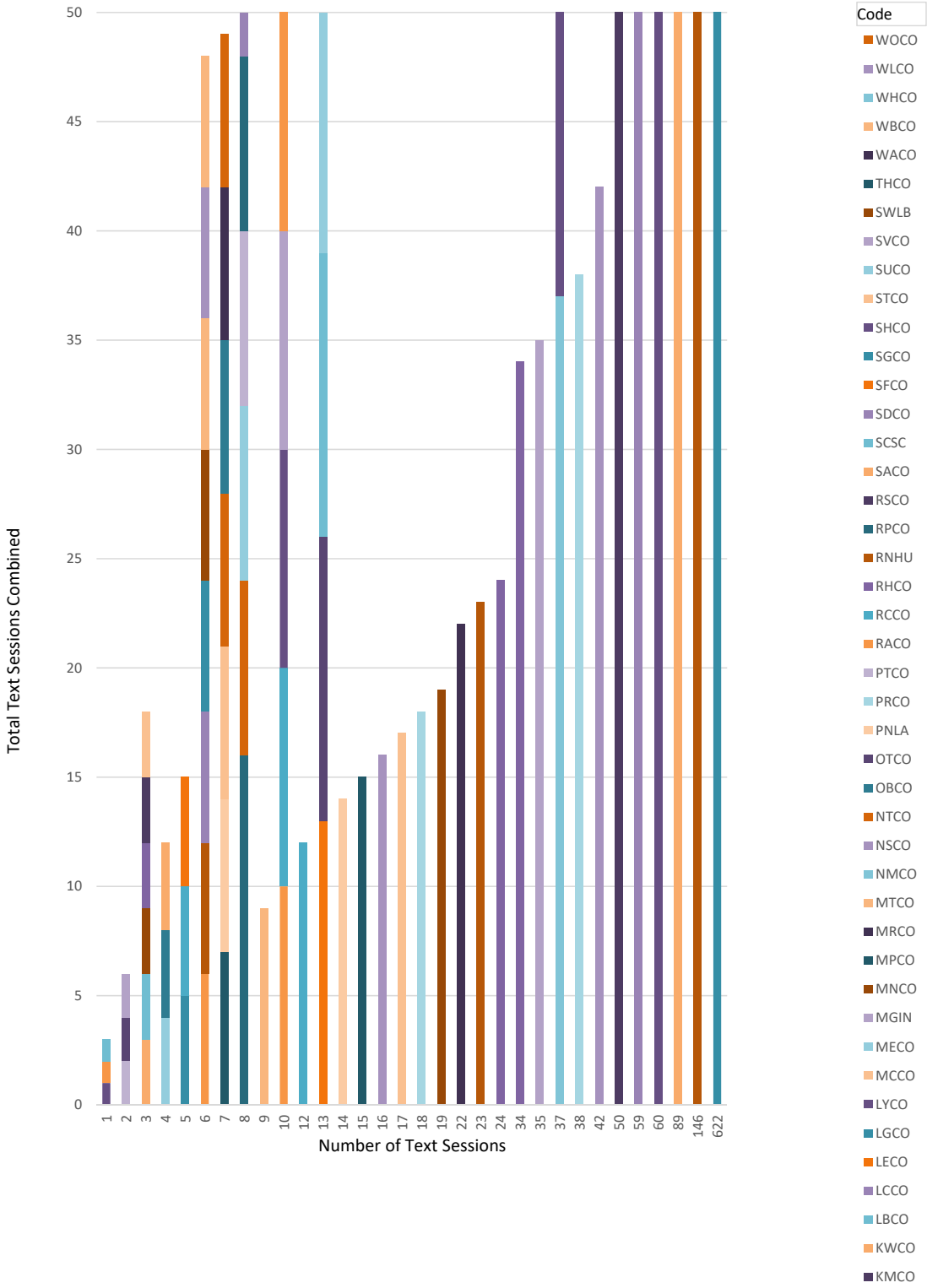
■ NSI Calls ■ Non NSI Calls

Avg. Cost Per Call by # of Seats - 2018



1,823 Total Text Sessions

Total Text Sessions - November, 2018

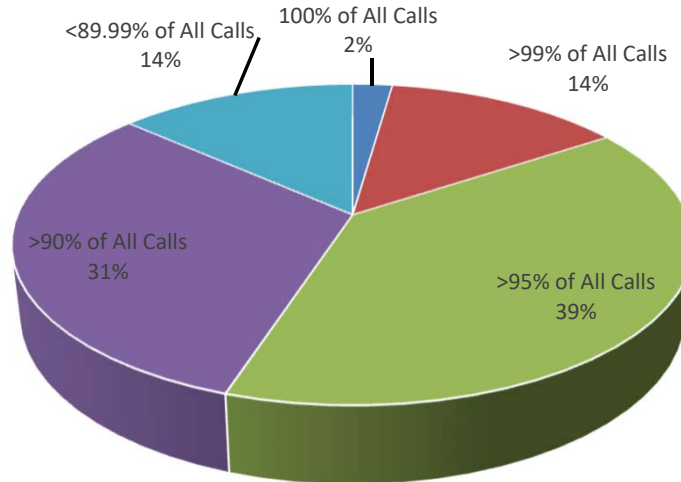


Text Sessions

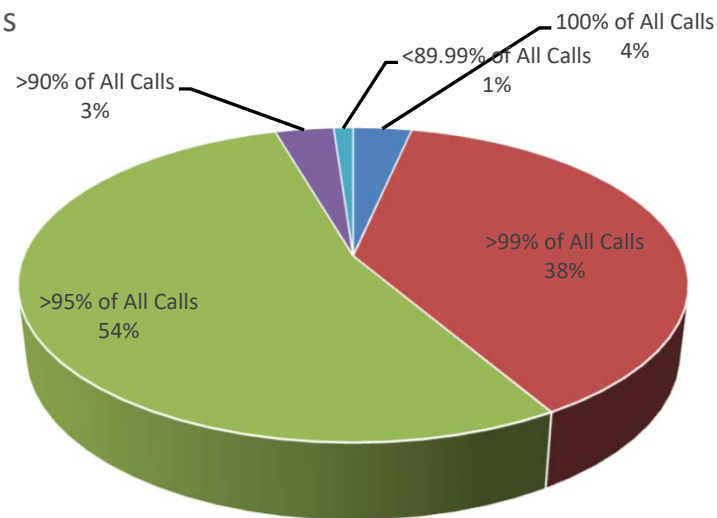
% of All PSAPs Answering Within Given Time 2018

NENA Standard: 95% of all 9-1-1 calls arriving SHALL be answered within fifteen (15) seconds.
99% of all 9-1-1 calls arriving SHOULD be answered within forty (40) seconds.

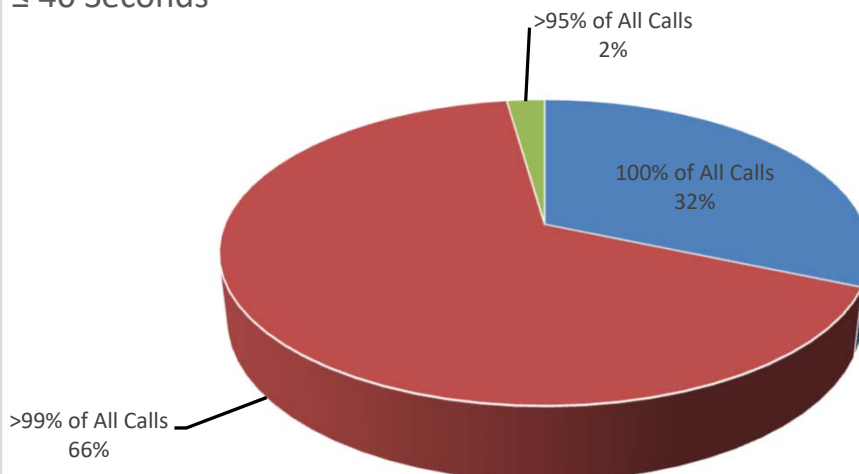
≤ 10 Seconds



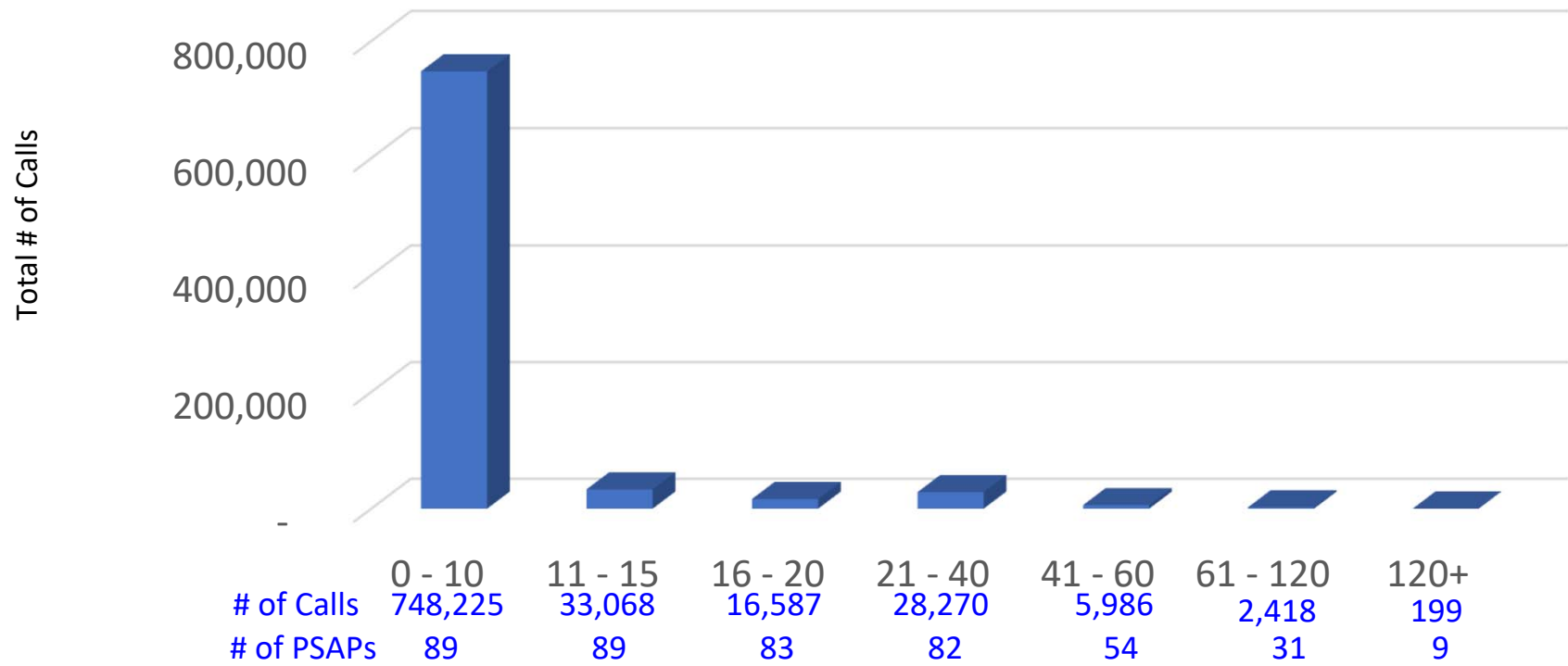
≤ 15 Seconds



≤ 40 Seconds



% of All Calls Answered Within Given Time



CALLS BY TIME OF DAY - 2018

