

Statewide Awareness Training

on Serving Deaf and Hard of Hearing Individuals



For employees and partners of any state agency or political subdivision in Kansas and bordering communities within the Greater Kansas City Metropolitan Area.

The purpose of this training is to promote making all public services more friendly to deaf and hard of hearing individuals. Participants will learn about the unique culture and perspectives of the Deaf community, means to communicate or interact with individuals who are deaf or hard of hearing, identify additional communication technologies and applications to enhance communication accessibility, appropriately determine effective communication strategies and ways to effectively match individuals with varying hearing loss with a variety of communication methods, and recognize and implement reasonable accommodations for employee success and customer access. Additional resources will include provisions of telecommunication relay services, interpreter services, state programs assisting deaf and hard of hearing, to name a few. The training will be led by a team of three presenters who are themselves deaf or hard of hearing and vary in their communication modes.

This training is sponsored by Kansas Commission for the Deaf and Hard of Hearing (KCDHH). Additional details will be made available soon on KCDHH's webpage, under Resources at <http://www.dcf.ks.gov/services/RS/Pages/Resources.aspx>. CART (live captioning) and ASL interpreters will be provided.

When: 9 a.m. to 11:30 a.m., Friday, Nov. 16
Where: Johnson County Community College, Regnier Center
12345 College Blvd., Overland Park

Free Registration. This training offers two hours of BSRB approved social work CEUs.
To register, please email Megan.Essary@ks.gov or call 785-368-8034