INSTRUCTION MANUAL FOR TELECOMMUNICATIONS SERVICE PROVIDERS DATA SUBMISSIONS

In an effort to streamline the workflow for collecting and using the Telecommunications Service Providers (TSP) required data submissions, the Kansas Local Collection Point Administrator (LCPA) and the Kansas 911 Coordinating Council have created a web portal application and a standardized Microsoft Excel spreadsheet for collection and submission of this data. This document is intended to provide step by step instructions for this process.

Spreadsheet

The standardized Microsoft Excel spreadsheet is available for download at <u>http://www.kansas911.org</u> and a copy is being provided with this instruction manual. The spreadsheet should be completed by the TSP as follows:

- 1. A dropdown box containing a list of the TSP's submitting data to the LCPA. Select your TSP Name from the list
- 2. An auto-populating field displaying a code assigned to the TSP selected in #1. This field will automatically populate based on the TSP Name selected in #1
- 3. A data entry field for total fees remitted. Insert the total amount of fees being remitted for the month.
- 4. A dropdown box listing the months of the year. Select the month in which these fees were collected.
- 5. A dropdown box listing year values. Select the year if different than the default.
- 6. A dropdown list of the Counties and Cities having PSAPs. Select the appropriate entity for which you are reporting data. Repeat in successive rows for each entity that you need to report fee collection.
- 7. A data entry field for the number of subscribers being reported for the associated County or City. Enter the number of subscribers.
- 8. A calculated field showing the amount collected for the associated County or City based on the number of subscribers. The field will automatically calculate the product of the number of subscribers and the \$.60 fee.

| | А | В | С | | D | E | | F | | G | |
|---|---------------------------------------|---------|------------------------|---|---|---------|--------|----------|------|---|---|
| | Kansas 911 Fee Submission Data Report | | | | | | | | | | |
| 2 | Service Provider Name 1 | | | | | | | | | | |
| | Service Provider Code | | Total Fees Remitted: 3 | | | | | | | | |
| Ļ | Month Reported: | January | 4 | • | | Year Re | eporte | ed: | 2017 | 5 | - |
| ; | County/City | | Units Per | | | | Amo | ount Per | | | |
| 1 | 6 🔻 | | 7 | | | | \$ | 8 - | | | |
| | | | | | | | \$ | - | | | |
| | | | | | | | \$ | - | | | |
| 0 | | | | | | | \$ | - | | | |
| 1 | | | | | | | \$ | - | | | |
| 2 | | | | | | | \$ | - | | | |

- 9. A calculated field showing total units reported. The field will automatically calculate the sum of all units reported.
- 10. A calculated field showing total fees reported. The field will automatically calculate the sum of all fees per County or City reported. This total is compared against the total entered in #3 above. If the totals agree a message (shown below) will appear confirming this. If the totals do not match, a message will appear stating, "Total All Jurisdictions Does NOT Match Total Remitted Above, please correct before submitting."

| | Α | В | С | D | E | | F | G |
|-----|-----------------|------------|--------------|-----------|-------|------|----------|----------------|
| 112 | • | | | | | \$ | - | |
| 113 | • | | | | | \$ | - | |
| 114 | • | | | | | \$ | - | |
| 115 | • | | | | | \$ | - | |
| 116 | • | | | | | \$ | - | |
| 117 | - | | | | | \$ | - | |
| 118 | - | | | | | \$ | - | |
| 119 | - | | | | | \$ | - | |
| 120 | • | | | | | \$ | - | |
| 121 | - | | | | | \$ | - | |
| 122 | • | | | | | \$ | - | |
| 123 | - | | | | | \$ | - | |
| 124 | - | | | | | \$ | - | |
| 125 | | | | | | | | |
| 126 | Total All Juris | sdictions: | 9 | | | \$ | 10 | |
| 127 | | | Total All Ju | risdictio | ns Ma | tch | es Total | Remitted Above |
| 128 | | | | | Good | to S | Submit | |

When data entry has been completed for all County and Cities save the file to your computer. You are now ready to submit the data on the web portal.

Portal Account Registration

The first step in the submission process is to create a user account on the portal. The following steps will enable you to create your account.

1. Navigate to <u>https://portal.kansas911.org/</u>. You should see this screen.

| KANSAS 911 COORDENATING COUNCIL | Kansas 911 Coordinating Council Web Portal |
|---------------------------------------|--|
| Home About | |
| NG911 Porta | l Login |
| User Name: Password: | |
| Log in | |
| Don't have a login? <u>Regis</u> | ter for an account here. |
| Forgot password? Reset | <u>your password here.</u> |
| Have a question? Contac | tus here, |

2. Click on the "Register for an account here" link (Indicated by the red arrow above. The following will appear:

| KANSAS 9111 COORDINATING COUNCEL | ansas 911 Coordinating Council Web Portal |
|--|---|
| Home About | |
| NG911 Portal Regi | stration |
| First Name Last Name | |
| Which PSAPs do you represent? | |
| TSP | |
| User name | |

3. Complete the NG911 Portal Registration Form. Instructions are provided in red below.

| NG911 Portal Registration | | | | | | | |
|--|--|--|--|--|--|--|--|
| First Name Enter your First Name | | | | | | | |
| Last Name | Enter your Last Name | | | | | | |
| Which PSAPs do you represent? | Leave Unchecked | | | | | | |
| Check this box and then TSP Check the appropriate box in the resulting list box | ILEC ^ CLEC VOIP Wireless V | | | | | | |
| User name | Enter a user name — This will be used to log on for future visits. | | | | | | |
| Scroll down to TSP Role(s) and check the box | PSAP Administrator ^ PSAP LASO (Local Agency Security Officer) ^ PSAP Operations Manager | | | | | | |

| | Organization | | | | | | | |
|-------|--|------------------------------|--|--|--|--|--|--|
| | Title | | | | | | | |
| | Specialty | | onfor | | | | | |
| | Work Phone | | ormatil Ext | | | | | |
| | Cell Phone | e all in | | | | | | |
| | Email Address | Complet relds | | | | | | |
| | Secondary Email Address | these | Iormation Ext | | | | | |
| | Address | | | | | | | |
| | City | | | | | | | |
| | Zip | | | | | | | |
| | State | Kansas | • | | | | | |
| | Would you like to be notified of any NG911 GIS related updates? Leave Unchecked | | | | | | | |
| | Will you be submitting expendi | ture reports? Leave Und | checked | | | | | |
| NOTE: | You will receive an email with you approved. All NG911 Portal regist approved, you will receive an ema | rations must be approved l | | | | | | |
| | | Register | Click when form is filled out to register for account. | | | | | |
| | Be sure to remember your user | name, you will use it to log | on to the portal each time you visit. | | | | | |

Submitting a data file

1. After receiving your password email, return to <u>https://portal.kansas911.org/</u>. Log onto the portal using your user name and password.

| Kansas 911 Coordinating Council Web Portal |
|--|
| Home About |
| NG911 Portal Login User Name: Password: Login |
| Don't have a login? <u>Register for an account here</u> . Forgot password? <u>Reset your password here</u> . Have a question? <u>Contact us here</u> . |

2. After clicking "Log in" you will be directed to the home page



3. Click on Admin and then TSP.



4. Select the month and year for which you are reporting, then click "Select File(s)".

| Kansas 911 Coordinating Council Web Portal |
|--|
| lome User Profile Admin Log out Help About |
| Month January Year 2017 |
| If your upload contains replacement files, and you would like them to be automatically replaced, check this box. |
| Upload Files |
| File Name Size (KB) Progress |
| |
| |
| Select File(s) |
| Select files, click upload, then click Save to submit file and upload records. Save |

5. Navigate to the spreadsheet file you wish to upload and click "open", then click upload. You can upload multiple files at once if you report for multiple TSPs, just be sure that the files you are selecting are all for the same month and year.

| Kansas 911 Coordina | eting Council Web Portal ^{● Open} ← → ← ↑ (« 911 CC Stuff → LCPA Form → | × v で Search LCPA Forms の |
|--|--|--|
| Home User Profile Admin Log out Help About | Organizg New folder | |
| Month January Year 2017 If your upload contains replacement files, and you would like them to be automatically replaced, check this box. Upload Files File Name Size (KB) Progress | Pictures Pictures Google Drive April 2017 Invoic AT&T Invoicing Individual PSAP Text-2-911 | Date modified Type 4/21/2017 18:43 File folder 4/20/2017 17:56 Microsoft Excel M |
| Select files, click upload, then click Save to submit file and upload records. | Dropbox OneDrive This PC Desktop Documents File name: 911 Fee Data Submission Form | ×xlum Open V Cancel |

6. After the file has uploaded, the progress bar will turn green and display the word "done". You can then click "Save" to finish the submission.

| KANSAS 911 COORDENATE & COUNCEL | 911 Coordinating Council Web Portal |
|---------------------------------------|-------------------------------------|
| Home User Profile Admin Log out H | elp About |
| Month January Year 2017 | ike |
| 911 Fee Data Submission Form.xlsm | 85.67 Done |
| Uploaded 1 of 1 file(5) | ipload records. |

7. After clicking "Save" you will see the file upload in the table below the Save button. You will see all of your submissions each time you log on in this table. You can look at the details of the submission by clicking in any cell in the row.

| onth January Year 2017 Your upload contains replacement files, and you were to be automatically replaced, check this box. | | | | | |
|--|-----------------------|-------|------|---------|--|
| Upload Files | | | | | |
| File Name | Size (KB) Progress | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| Gelect File(s) | 😡 Remove 🛛 💥 Remove A | | | | |
| ect files, click upload, then click Save to submit file ave | and upload records. | | | | |
| SP Uploads | , | | | | |
| TSP ID Upload Date File | Name | Month | Year | SP Code | |

1

2017

T000002

911 Fee Data Submission

Form.xlsm

49

05-24-2017

 If the file you are attempting to upload has a previous version uploaded, for example if you submitted January, 2017 last month and you came in this month and forgot to change the month to February and attempted to upload a new file with the January date, you will receive a confirmation message.

1

| Upload Files | |
|--|--|
| | |
| File Name Size (KB) Progress Select File(s) Permove All | |
| Select files, click upload, then click Save to submit file and upload records. Save 8x8, Inc. has already been uploaded for 1/2017. If you would like to replace this file, check the REPLACE box, and upload 8x8, Inc. again. All other files were uploaded successfully. | |
| TSP Uploads | |
| TSP ID Upload Date File Name Month Year SP Code | |
| 49 05-24-2017 911 Fee Data Submission Form.xlsm 1 2017 1000002 | |

9. In the event that previously submitted data needs to be corrected, a complete spreadsheet upload will need to be completed with all of the data for the report period. This will replace all previously entered data for that reporting period. To replace the previously uploaded file, select the appropriate month and year, check the box, select and upload the file, then click "save."

If you have any problems, feel free to reach out to Lori Alexander, PSAP Liaison (<u>lori.alexander@kansas911.org</u>) or Scott Ekberg, NG911 Administrator (<u>scott.ekberg@kansas911.org</u>) for assistance.