**MEMORANDUM OF AGREEMENT**

BY AND BETWEEN

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AND

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This Memorandum of Agreement (hereinafter “Agreement”) is made and entered into on (choose date), by and between **Error! Reference source not found.** and **Error! Reference source not found.**.

WHEREAS, the parties to this Agreement are participants in the Statewide NG9-1-1 System, and;

WHEREAS, the parties to this Agreement desire to provide contingency and/or overflow backup to one another, and;

WHEREAS, the parties desire to formalize their decisions regarding said contingency and/or overflow backup;

THEREFORE, the parties agree as follows:

**Error! Reference source not found.** will accept reroute of all 9-1-1 calls from **Error! Reference source not found.** upon notification of necessity due to PSAP evacuation, network or customer premise equipment failure, or other condition.

**Error! Reference source not found.** will accept reroute of all 9-1-1 calls from **Error! Reference source not found.** upon notification of necessity due to PSAP evacuation, network or customer premise equipment failure, or other condition.

**Error! Reference source not found.** will accept overflow calls from **Error! Reference source not found.** when a call goes unanswered for a period of sixty (60) seconds. **Error! Reference source not found.** agrees to place an overflow queue for **Error! Reference source not found.** on the call handling screen.

**Error! Reference source not found.** will accept overflow calls from **Error! Reference source not found.** when a call goes unanswered for a period of sixty (60) seconds. **Error! Reference source not found.** agrees to place an overflow queue for **Error! Reference source not found.** on the call handling screen.

This agreement may be terminated at any time by either party by written notice to the second party and shall remain in force until such time as it is terminated.

IN WITNESS WHEREOF, the parties hereto agree to the terms of the Memorandum of Agreement.

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