



KANSAS NG9-1-1 *IN THE NEWS* NOVEMBER 2016

Message from the Chief

As many of you are aware, several of our PSAPs have legacy 9-1-1 equipment that has failed over the last several months. Still others have legacy equipment that failed long ago. And several others may be on the verge of failing in the near future. These failures are the result of discontinued support from the original manufacture.

The Council anticipated the failure of legacy equipment a number of years ago. With this in mind, we expedited the design and delivery of our new NG9-1-1 platform. In addition, our contract for NG9-1-1 services is structured to prevent a recurrence of discontinued support from manufacturers. That's one of many benefits of getting on NG9-1-1 as soon as you can.

If you are a PSAP with aging equipment and you are concerned about lack of support from the original manufacturer, please call Scott Ekberg immediately. While the demand for NG9-1-1 is extraordinary, we need to get you in the queue as soon as possible. While our primary commitment is with those PSAPs who have already signed up for NG911, we are working with our supplier AT&T to manage resources and deployment to assist PSAPs that are in need.

We want to hear from you!

Chief Dick Heitschmidt, 9-1-1 Council Chairman



LATE BREAKING NEWS –
*NG911 ORTHO-IMAGERY GIVES EMERGENCY RESPONDERS THE
EDGE IN RENO COUNTY. DECEMBER NEWSLETTER HAS DETAILS.*



Greeley County on NG9-1-1
Alisha and Scott using new system



Wichita County on NG9-1-1
Edythe and Scott try it out



National 911 Program Coordinator,
Laurie Flaherty, and Michele
discuss future of NG911 at
NASNA

KANSAS 9-1-1
COORDINATING
COUNCIL
Topeka, Kansas

www.kansas911.org

Scott Ekberg, Administrator
(785) 438-8440

Kansas NG9-1-1
Deployment Schedule through Jan 14

Hutchinson/Reno County Emergency Comm's	complete
Cowley County Emergency Communications	complete
Lane County Sheriff's Office	complete
Wallace County Sheriff's Department	complete
Rush County Sheriff's Office Communications	complete
Ness County Sheriff's Office	complete
Sheridan County Sheriff's Office	complete
Wichita County Sheriff's Office	complete
Greeley County Sheriff's Office	complete
Hodgeman County Sheriff's Office	12/01/15
Gray County Sheriff's Office	12/03/15
Anderson County Communications Center	01/05/15
Meade County Sheriff's Office	01/07/16
Mitchell County Communications Center	01/12/16
Haskell County Sheriff's Office	01/14/16



Kansas Association of Public Procurement Professionals (KAPPP) invites Council to share about NG911 at conference November 6, Topeka. From left to right Galen Greenwood, retired state procurement officer and current president of KAPPP, Jerry Clements, Bonnie Edwards, current state procurement officers, with Randall White, NG911 Program Manager.

**If your PSAP has an extenuating circumstance that the Council needs to consider, call Scott Ekberg
(785) 438-8440**

Frequently Asked Questions

Scott Ekberg, NG9-1-1 Administrator
(785) 438-8440

Do I need any special insurance?

No, the property insurance that you currently carry for the protection of your equipment is sufficient. If you do not have insurance, the Council recommends that you do.

Why can't we just stay on our current system?

You can. The problem is that legacy equipment is failing, may not be supported, and the network is in the sunset phase.

How old is the current legacy system?

The technology that current legacy systems are based on is over 40 years old.

How does Kansas compare with the rest of the United States?

Kansas is in the top nine states actively

Is NG911 better than what I currently have?

NG911 will offer geo-spatial routing, text, photo, video, Telematics as NENA releases new standards.

What if I decide to "go-it-alone"?

Your system may not be compatible with or interoperable with the statewide NG911 system. And the costs will become overwhelming as you are forced to all-IP technology.

Will we need special training?

Yes. While much of NG911 call handling is similar to what you are doing now, there are new procedures. Don't worry, we will give you everything you need.

Are there advantages to PSAPs collaborating and forming partnerships?

Yes. Neighboring PSAPs can back up each other during emergency situations, and in some cases may be able to reduce total seat count.