



## KANSAS NG9-1-1 IN THE NEWS FEBRUARY 2016

### Message from the Chief

Twice a year, the 9-1-1 Coordinating Council collaborates with Kansas APCO to share with our valued stakeholders the latest on NG9-1-1. We hope to see you there, April 11-13, 2015, Ramada Downtown, Topeka.

What will you learn about NG911 at the spring APCO:

- PSAP cutover status and progress - Scott
- PSAP security audits and everything you need to know - Phill
- Airbus platform upgrade from release R4 to R6 sneak preview
- NG911 training – Ellen Wernicke
- Kansas NG911 Test and Evaluation Facility Yoder update – Michele
- PSAP Regional town hall meetings across the state – Chief

Register soon, early bird rates through March 21

<http://www.ksapco.org/conference-registration-and-payment.html>

The 6-hour outage in Las Vegas this month may have been caused by a cell phone being plugged into a workstation USB port. More details are coming. We are asking all PSAPs to please review paragraph 11 Removable Media of your PSAP Security Policy that is attached to the Memorandum of Agreement that Scott sent you. While our infrastructure has built-in safeguards, there is no substitute for constant and consistent PSAP security policy enforcement. Here is the link for the policy <http://www.kansas911.org/documentcenter/view/601>

Chief Dick Heitschmidt, 9-1-1 Council Chairman



### LATE BREAKING NEWS –

CHIEF HEITSCHMIDT, JAY COVERDALE SPEAKING ON KANSAS NG9-1-1 AT APCO EMERGING TECHNOLOGY FORUM, KANSAS CITY, MARCH 16, 2016



Larned Police Dept. on NG911  
Lance and Scott good to go!



Edwards County on NG9-1-1  
Dennis and Scott good to go!



Cheyenne County on NG9-1-1  
Tim and Scott take care of business

### PSAPs love NG911.

Hodgeman County. NG911 mapping speeds emergency response. Domestic dispute resolved in minutes. Man caught in snow storm found in minutes. We would love to share your testimonial in our next newsletter.

## KANSAS 9-1-1 COORDINATING COUNCIL

Topeka, Kansas

[www.kansas911.org](http://www.kansas911.org)

Scott Ekberg, Administrator

(785) 438-8440

Kansas NG9-1-1  
Deployment Schedule through February 11

<i>Hutchinson/Reno County Emergency Comm's</i>	<i>complete</i>
<i>Cowley County Emergency Communications</i>	<i>complete</i>
<i>Lane County Sheriff's Office</i>	<i>complete</i>
<i>Wallace County Sheriff's Department</i>	<i>complete</i>
<i>Rush County Sheriff's Office Communications</i>	<i>complete</i>
<i>Ness County Sheriff's Office</i>	<i>complete</i>
<i>Sheridan County Sheriff's Office</i>	<i>complete</i>
<i>Wichita County Sheriff's Office</i>	<i>complete</i>
<i>Greeley County Sheriff's Office</i>	<i>complete</i>
<i>Hodgeman County Sheriff's Office</i>	<i>complete</i>
<i>Gray County Sheriff's Office</i>	<i>complete</i>
<i>Anderson County Communications Center</i>	<i>complete</i>
<i>Meade County Sheriff's Office</i>	<i>complete</i>
<i>Mitchell County Communications Center</i>	<i>complete</i>
<i>Haskell County Sheriff's Office</i>	<i>complete</i>
<i>Kiowa County Sheriff's Department</i>	<i>complete</i>
<i>Larned Police Department, Pawnee County</i>	<i>complete</i>
<i>Edwards County Sheriff's Department</i>	<i>complete</i>
<i>Cheyenne County Communications</i>	<i>complete</i>
Scott City Police Department, Scott County	03/01/16
Lincoln County Sheriff's Office	03/03/16
Lyon County Emergency Communication Center	03/17/16
Rawlins County Communications	03/29/16
Norton County Sheriff's Office	04/05/16
Morton County	04/07/16*
Grant County Law Enforcement Center	04/14/16*

\* Depends on MSAG-TN readiness.

**If your PSAP has an extenuating  
circumstance that the Council needs to  
consider, call Scott Ekberg  
(785) 438-8440**

## Frequently Asked Questions

Scott Ekberg, NG9-1-1 Administrator  
(785) 438-8440

### **Do I need any special insurance?**

No, the property insurance that you currently carry for the protection of your equipment is sufficient. If you do not have insurance, the Council recommends that you do.

### **Is there a special number for me to call if I have issues with my new system?**

Call AT&T Resolution Center 866-722-3911.

### **Why can't we just stay on our current system?**

You can. The problem is that legacy equipment is failing, may not be supported, and the network is in the sunset phase.

### **How old is the current legacy system?**

The technology that current legacy systems are based on is over 40 years old.

### **How does Kansas compare with the rest of the United States?**

Kansas is in the top nine states actively pursuing NG911 services.

### **Is NG911 better than what I currently have?**

NG911 will offer geo-spatial routing, text, photo, video, Telematics as NENA releases new standards.

### **What if I decide to "go-it-alone"?**

Your system may not be compatible with or interoperable with the statewide NG911 system. And, in the future, taking the full step to NG911 geo-spatial call routing as a "go-it-alone" PSAP may be extremely difficult and potentially very expensive.

### **Are there advantages to PSAPs collaborating and forming partnerships?**

Yes. Neighboring PSAPs can back up each other during emergency situations, and in some cases may be able to reduce total seat count.