



KANSAS NG9-1-1 *IN THE NEWS* DECEMBER 2015

Message from the Chief

2015 was a banner year for Kansas NG911. Already, 11 PSAPs are operating on the new statewide platform. That's 10% coverage in less than 10 months. And the feedback we are receiving from those of you using NG911 is both positive and encouraging. Be sure to read Michele's testimonial of how ortho-imagery gave emergency responders an edge during a recent Reno County call.

2016 promises to be ever more exciting. Here are just a few things coming:

- In January alone, we will add 5 additional PSAPs!
- Our goal is to have at least 40 PSAPs on Kansas NG911 by year end.
- In April, our provider AT&T will upgrade the Airbus platform to offer more features and functionality.
- Additional training at both Spring and Fall APCO conferences.
- Kansas NG911 Evaluation Facility.
- Regional town hall meetings across the state to keep PSAPs and jurisdictions informed about NG911 and GIS data developments.

Scott Ekberg, Michele Abbott and I are here to answer your questions and address your concerns.

Wishing you all the best for this new year,

Chief Dick Heitschmidt, 9-1-1 Council Chairman



LATE BREAKING NEWS –
*(FROM SCOTT) ANDERSON AND MEADE COUNTIES ARE NOW
RUNNING ON THE KANSAS NG9-1-1!*



Hodgemann County on NG9-1-1
Liz and Scott check out new system



Gray County on NG9-1-1
Sandy and Scott taking 9-1-1 call

**How to use Portal DDS
coordination template
(Scott, Phill to provide
writeup)**

**KANSAS 9-1-1
COORDINATING
COUNCIL
Topeka, Kansas**

www.kansas911.org

**Scott Ekberg, Administrator
(785) 438-8440**

Kansas NG9-1-1
Deployment Schedule through February 11

| | |
|---|----------|
| Hutchinson/Reno County Emergency Comm's | complete |
| Cowley County Emergency Communications | complete |
| Lane County Sheriff's Office | complete |
| Wallace County Sheriff's Department | complete |
| Rush County Sheriff's Office Communications | complete |
| Ness County Sheriff's Office | complete |
| Sheridan County Sheriff's Office | complete |
| Wichita County Sheriff's Office | complete |
| Greeley County Sheriff's Office | complete |
| Hodgeman County Sheriff's Office | complete |
| Gray County Sheriff's Office | complete |
| Anderson County Communications Center | 01/05/15 |
| Meade County Sheriff's Office | 01/07/16 |
| Mitchell County Communications Center | 01/12/16 |
| Haskell County Sheriff's Office | 01/14/16 |
| Kiowa County Sheriff's Department | 01/26/16 |
| Larned Police Department | 02/02/16 |
| Edwards County Sheriff's Department | 02/09/16 |
| Cheyenne County Communications | 02/11/16 |

Michele's Testimonial -

Last November, Reno County received a 9-1-1 call regarding a person in psychological distress. Initially, emergency responders were not able to locate the person. But thanks to the ortho-imagery capability of our NG911 system, the dispatcher was able to provide verbal instructions to guide the rescue party to the exact location. This is a perfect example of just one benefit that the 9-1-1 Council envisioned when we started out in 2012. And text-to-911 is just on the horizon. I can't wait.

**If your PSAP has an extenuating circumstance that the Council needs to consider, call Scott Ekberg
(785) 438-8440**

Frequently Asked Questions

Scott Ekberg, NG9-1-1 Administrator
(785) 438-8440

Do I need any special insurance?

No, the property insurance that you currently carry for the protection of your equipment is sufficient. If you do not have insurance, the Council recommends that you do.

Is there a special number for me to call if I have issues with my new system?

Call AT&T Resolution Center 866-722-3911.

Why can't we just stay on our current system?

You can. The problem is that legacy equipment is failing, may not be supported, and the network is in the sunset phase.

How old is the current legacy system?

The technology that current legacy systems are based on is over 40 years old.

How does Kansas compare with the rest of the United States?

Kansas is in the top nine states actively pursuing NG911 services.

Is NG911 better than what I currently have?

NG911 will offer geo-spatial routing, text, photo, video, Telematics as NENA releases new standards.

What if I decide to "go-it-alone"?

Your system may not be compatible with or interoperable with the statewide NG911 system. And, in the future, taking the full step to NG911 geo-spatial call routing as a "go-it-alone" PSAP may be extremely difficult and potentially very expensive.

Are there advantages to PSAPs collaborating and forming partnerships?

Yes. Neighboring PSAPs can back up each other during emergency situations, and in some cases may be able to reduce total seat count.