



## Upcoming Events

**911 Coordinating Council Meetings- October 17, 2016**

**Holiday Inn Wichita East I-35**

**Visit the 911 Coordinating Council website calendar for the full schedule**

<http://kansas911.org/Calendar.aspx?EID=22>

**User's Group Meeting for Vesta and Vesta Locate**

**Join us in the Elm Room at 4pm on October 17th**



Kansas 911 Coordinating Council  
Topeka, Kansas  
[www.kansas911.org](http://www.kansas911.org)  
Scott Ekberg, Administrator  
785-438-8440

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**Vesta User Training  
Holiday Inn Wichita East I-35**

**October 17, 2016**

**Vesta user training in the Pine Room**

Two sessions will be held for agencies currently using the NG9-1-1 Call Handling System supported by the 911 Coordinating Council. Sessions are on October 17<sup>th</sup>, 2016 from 0800-1200 and 1300-1700 hours.

Sign up for a session by emailing Lori Alexander at [lori.alexander@kansas911.org](mailto:lori.alexander@kansas911.org)

**NG911 Data Steward Class  
Holiday Inn Wichita East I-35**

**October 17<sup>th</sup> 1pm-4pm  
Elm Room**

**Register at the link below**

<https://www.eventbrite.com/e/kansas-ng911-gis-data-steward-certification-classes-ks-apco-fall-conference-in-wichita-registration-27035354473>

**Kansas Fall APCO Conference**

**Wichita- October 17<sup>th</sup> -19<sup>th</sup>, 2016**

Sedgwick County Emergency Communications is honored to host the Kansas APCO Fall Conference, celebrating those that represent the thin gold line throughout the state of Kansas. The conference, held October 17th through October 19th, will be full of opportunities to celebrate your excellence while learning more about your chosen profession and networking with other gold liners. The conference is being held at the newly renovated Holiday Inn located at 549 S. Rock Rd. in Wichita. Please join us!

Register at:

<http://www.ksapco.org/>

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# Kansas NG9-1-1

Kansas 911 Coordinating Council

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**Kansas 911 Coordinating Council Web Portal**

Do you have an idea to enhance the map? Ideas on data entry for GIS?

Submit a Change Order Request (COR) on the Web Portal for review and consideration.

The Web Portal can be accessed by going to: <https://portal.kansas911.org>



## Message from the Chief

### Chief Dick Heitschmidt, NG9-1-1 Chair

The Executive Committee recently met in Hutchinson to work on the 911 Coordinating Council's Strategic Plan. Members from AT&T, our partner's in the NG911 call handling system worked alongside us. This meeting resulted in an alignment of our strategies for migrating the Kansas NG911 system to full NG911 capabilities with AT&T's strategic direction.

The 911 Coordinating Council has a dedicated team of professionals working hard to ensure Kansas PSAPs are ready for NG911 now and as it evolves. The team focuses on every aspect of 911, including operations, administration, GIS and technology. The expertise of the team is a value add to the NG911 system.

View this video to learn more about our partnerships and NG911.  
<https://www.youtube.com/watch?v=NIEM5yHzly0>

Chief Dick Heitschmidt  
(620) 692-2820



## Kansas NG911

Ready to join the Kansas PSAPs who have made the switch to the Kansas NG911 network?

Put our team of professionals to work for you!

Contact Scott Ekberg to schedule a site consultation!

[scott.ekberg@kansas911.org](mailto:scott.ekberg@kansas911.org)



### STAR OF THE '300 CLUB'



Introducing: Phill Ryan-  
Implementation Technical  
Support Specialist



Independence Police Department,  
Go Live September 29, 2016.

Congratulations on becoming the  
38<sup>th</sup> PSAP on the call handling  
system!

Branden Morgan, Tammy Freeman  
and Paul Wainscott working on  
NG911.

What is your role with Kansas NG911? My title is "Implementation Technical Support Specialist" for the Coordinating Council's hosted 911 deployment project. The title "ITSS" is to assist in all technical aspects of rolling out this new hosted 911 service to Kansas PSAP's. Since 911 hosting is relatively new to the 911 PSAP world, there are a great number of technical elements to integrate for a successful installation. Elements such as; how to integrate legacy phone service into dispatch, how wireless and landline 911 databases will function in a hosted world with each different telco, how do upgrades affect PSAP's operational ability, but probably most importantly to understand the PSAP's current environment and be sure that we can bring functionality of conducting operation's into the Next Generation Call Handling. I have had an entire career in computer/telephony. The last 12 years were dedicated to 911 service. This role perfectly fits my background.

How do you like working on Kansas NG911? Working with 911 professionals to bring the Next Generation of 911 to their PSAP is the highlight of my career.

They have an enthusiasm to move into this new world of 911 which makes all aspects a blast to be involved with.

What do you see as the greatest challenge for NG911? We are using today's IP technology to usher in Next Generation of 911. The challenge is getting the complete roadmap for NG911 rolled out as fast as we want. It will take a couple more years to get the full NG911 future architecture in place, but Kansas is in a great position to keep up at the perfect pace.

What do you want our newsletter readers to know? The Kansas 911 Coordinating Council has developed what I would consider to be the best plan and team in the entire country to be rolling out NG911. The Airbus Hosted design model, the GIS remediation strategy, the AT&T implementation and support system will make any state in the Union considering NG911 stand up and take notice. This NG911 endeavor is something that Kansans take a backseat to no one on and we all can be proud of this huge step for public safety.



### Letter from the Editor- Lori Alexander, NG9-1-1 Liaison

I hope you all had a great summer, full of wonderful memories. This summer was busy for the 911 Coordinating Council and this fall is no exception. We are gearing up for the Kansas APCO Fall Conference. We have several presentations at the conference. I hope you are able to join us.

Projects, projects and more projects! Stay tuned here for more information on a learning management system (LMS) to assist PSAPs with tracking, training, certification and policy acknowledgement.

I held two web conferences regarding entering agent accounts into the DDS server. If you were unable to attend the web conference and have questions on how to add/change/delete a Vesta user, a video of the web conference is available on the web site. The link is: <http://kansas911.org/137/NG911-Agent-Account>

If you still have questions contact me at

[lori.alexander@kansas911.org](mailto:lori.alexander@kansas911.org)

### This Month's Q&A



**Q: Is there a user's group available for the 911 Coordinating Council's Call Handling and Mapping System?**

**A:** We are working on defining a Vesta User Group and Vesta Locate (map) User's Group. A user's group meeting will take place during the Pre-Conference at Kansas APCO.

Join us at the Holiday Inn  
Wichita East I-35 on  
Monday, October 17 at 4pm  
in the Elm Room.

### NG911 Story

Captain Lisa Helkenberg with the Independence Police Department reached out to the 911 Coordinating Council when they had an urgent need to relocate their PSAP and update their call handling equipment.

Scott, Phill and AT&T went to work evaluating the current system and how they would be able to make the schedule work for all parties. The GIS committee worked diligently with Independence/Montgomery County. AT&T and Airbus modified the schedule to accommodate the urgent need. On September 29<sup>th</sup> it all came together for another successful "go-live". Captain Helkenberg expressed her appreciation to the team and to the AT&T technicians for their great customer service. Captain Helkenberg indicated they went above and beyond!



### EYE ON IT

#### Vesta Release 6.1

Release 6.1 is coming soon!

AT&T has the release in their test labs!

A schedule will be sent out by email as the information is available. In addition, I will be reaching out to PSAPs by phone.

Lori Alexander, 911 Liaison



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