



Upcoming Events

911 Coordinating Council Go-Live Dates

December:

Pratt County- 13th
Rice County- 15th
Barber County- 20th

January:

Stafford County- 12th
Clark County- 31st

February:

Russell County- 2nd
Ottawa County- 7th
Logan County- 9th

911 Coordinating Council Holiday Schedule

We will be out of the office
on the following days:

December 26th in celebration
of Christmas

January 2nd in observance of
New Year's Day

January 16th in observance of
Martin Luther King Jr Day



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Kansas 911 Coordinating Council Web Portal

It is getting close to the end of
another year. Have you been
updating the expenditure
report throughout the year?
If you were not aware you can
update the report at any time.
Expenditure reports are due
March 1st of each year for the
prior year.

Need Assistance? Email:
Lori.alexander@kansas911.org
or view the tutorial on the
website. [https://ks-
kansas911.civicplus.com/131/
911-FEES](https://ks-kansas911.civicplus.com/131/911-FEES)

The Web Portal can be
accessed by going to:
<https://portal.kansas911.org>



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Message from the Chief

Chief Dick Heitschmidt, NG9-1-1 Chair

Starting Jan1, the Council will have a new Local Collection Point Administrator (LCPA). The LCPA provides many services for the Council. They collect money from the telecommunication providers and distribute that money to the 117 Kansas PSAPs. The Kansas Association of Counties (KAC) has acted as that resource for the Council for the past six years.

The existing contract with the KAC expires, December 31, 2016. As required by legislative statute, the Council issued a Request for Proposal (RFP) through the Department of Administration this past August. There were two bids; KAC and Non-profit Solutions Inc. (NSI). At our open meeting October 17 during the APCO conference, the Council approved the motion to award to NSI. Then, as required by legislative statute, the Legislative Coordinating Council (LCC) approved the recommendation to award the LCPA contract to NSI on December 12, 2016.

With that being said, we are now in the process of changing out financial information. PSAPs will be contacted to update their ACH forms and contact information. Please do not delay in returning this information.

KAC and NSI have worked tirelessly to ensure a seamless transition. We would like to thank KAC for their years of service, support and dedication to the Council. We know you're going to enjoy working with NSI.

Chief Dick Heitschmidt
(620) 692-2820



Kansas NG911

Ready to join the Kansas PSAPs who have made the switch to the Kansas NG911 network?

Put our team of professionals to work for you!

Contact Scott Ekberg to schedule a site consultation!

scott.ekberg@kansas911.org



STAR OF THE '300 CLUB'



Introducing: Michele Abbott – NG911 Operations



#40 Comanche County
Amber Doxon and Glenda Burt
Very happy with the statewide map! No more white space at the county line.



#41 McPherson County
Julie McClure and Tim Hawkinson Live with NG911!

What is your role with Kansas NG911?

In 2011, I was appointed by the Governor to serve on the Council representing PSAPs having a population of 75,000 or less. Subsequently, I was appointed as the Chair of the Operations Committee. I also serve on the Council's Executive Committee. My role is to ensure that all operational aspects of 911 and NG911 are considered: strategic planning, functional design, project implementation, training, support... anything that touches or impacts our PSAPs. Perhaps the most important aspect is that Kansas remains one of the most affordable 911 providers in the nation.

We couldn't do any of this without the support of some enormously talented people. Ellen Wernicke and her Training Subcommittee are developing best-in-class training standards. Josh Michaelis and his Text-to-911 Subcommittee are making sure that when we roll out texting in 2017, it's going to be the right thing, done the right way.

What do you see as the future of NG911?

Almost 30 years ago, I made public safety for Kansas my passion. My hope and my goal is that somehow my passion is contagious.

I want everyone to get excited about public safety. For example, I represent APCO, on the SIEC Board and the South Central Regional Council on Homeland Security. I hope that our readers will want to do the same. I started my career in 1989 in Marion County as a dispatcher. Then, I was promoted to supervisor and in 1996 I was promoted to director at Marion County. In 2010, I was hired as the 911 Director of Hutchinson/Reno County Emergency Communications. I hope dispatchers across Kansas will aspire to become directors.

What do you want our newsletter readers to know?

The future of Kansas 911 and NG911 depends on all of us making public safety our passion. Technology is a valuable tool, however, it is the people that make it happen. I hope our readers will call me and ask, "I want to become more involved – what can I do? Where can I help?" Kansas is an NG911 showcase. Less than a handful of states have come as far as Kansas. Other states are watching and asking how we are doing it. Why not leave your fingerprint on Kansas NG911? Make it your passion. Make it your legacy.



I Dispatch. What's your Superpower?

Letter from the Editor- Lori Alexander, NG9-1-1 Liaison

In late 2014, the Kansas 911 Coordinating Council adopted the State of Kansas Training Standards that identified the minimum training required for Public Safety Telecommunicators in the State of Kansas. During 2015, significant work was done on the how the State would implement the standards and the process by which certification of PSAP personnel would occur. It was quickly recognized that a solution was needed to easily manage communication with PSAP's. In early 2016, an RFP was issued for a software learning management solution. The intent was to find a solution that would assist PSAP Managers throughout the State to provide adequate and

continuous training to their personnel. In addition, the solution was to allow for efficient administration of their training programs to include ease in document sharing within a PSAP and with others across the State. In October 2016, a vendor was selected and, since that time, members of the Coordinating Council have been working collaboratively with the vendor on the implementation plan.

The "Kansas 911 Knowledge Center" will soon be available to PSAP's across the State. The online portal is provided at no charge to all Kansas PSAP's. PSAP Administrators will be able to easily upload training materials, policies, checklists, webinars, videos and other resources to their agency specific page.

Administrators can assign training courses, policies and other documents to employees and will have the opportunity to incorporate deadlines into the notifications. The solution will also allow agencies to easily create quizzes and tests to distribute to their staff. Opportunities to share those same resources with other PSAP's will also be available.

PSAP's will be contacted by email and phone to obtain an employee list along with email addresses to incorporate into the "Kansas 911 Knowledge Center". Administrator training will begin soon, so look for updates on training opportunities. In addition, we will be providing an overview and training at Kansas Spring APCO.



#42 Republic County Director Raymond Raney pleased with the install of NG911.



#43 Chase County a successful NG911 Go-Live! Sheriff Dorneker with the new equipment.

This Month's Q&A



The Training Subcommittee is working on standards for administrators, supervisors and training officers (CTOs). The link to the current standards:

<http://kansas911.org/132/TRAINING-STANDARDS>

Q: Where can I find training standards for 911 dispatchers for the State of Kansas?

A: The 911 Coordinating Council's has the training standards posted on the website. These standards were created by the Training Subcommittee.



#44 Cloud/Concordia PSAP is our latest PSAP on NG911
Chief Johnson and Zack Warner happy with results!



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