



## Upcoming Events

### 911 Coordinating Council Go-Live Dates

**April:**  
Butler County- 4<sup>th</sup>  
Augusta- 6<sup>th</sup>  
Garden City- 25<sup>th</sup>  
Kingman County- 27<sup>th</sup>

**May:**  
Labette County- 2<sup>nd</sup>  
Parsons- 4<sup>th</sup>  
Clay County- 23<sup>rd</sup>

**June:**  
Ellis County/Hays- 1<sup>st</sup>  
Sumner County- 6<sup>th</sup>  
Osborne County- 14<sup>th</sup>  
Thomas County- 20<sup>th</sup>

### Save the Date!

#### Mark your calendars for Admin Day!

The Operations Committee will host an Admin Day for PSAP operations, directors, administrators and supervisors.

Cancelled- Will be rescheduled  
May 3<sup>rd</sup>, 2017  
Finnup Center  
312 Finnup Drive  
Garden City, KS 67846

September 13, 2017  
Shawnee County/Barta  
Training Center  
7437 SE California  
Berryton, KS 66409

Training is free but registration is required as lunch will be provided.

Email Lori Alexander  
[Lori.alexander@kansas911.org](mailto:Lori.alexander@kansas911.org)  
Or register on the Kansas 911 Knowledge Center  
[www.firstnetcampus.com/kansas911](http://www.firstnetcampus.com/kansas911)

### Kansas NG911 GIS User Group Webinar

May 18, 2017 at 2:00PM

Instructions for those joining by web conference:

Meeting Wall:  
<https://www.startmeeting.com/wall/857-952-052>

US Toll Number: (518) 530-1840

MeetingID: 857-952-052

Instructions:

At the scheduled date and time of the meeting, dial into the conference line.

When prompted, enter the meeting ID, followed by the pound key.

To join the online meeting, click on the meeting link listed above, then press "Join".

On the next page, complete your name and email address, then press "Submit".

The system will guide you through the process of downloading the meeting dashboard to participate in the online meeting.



Kansas 911 Coordinating Council  
Topeka, Kansas  
[www.kansas911.org](http://www.kansas911.org)  
Scott Ekberg, Administrator  
785-438-8440

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Issue

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### Kansas 911 Coordinating Council Web Portal

The Web Portal has been updated with many new tools. PSAP Operation Managers now have the ability to update PSAP roles from the home page. Do you need to assign someone as the LASO or GIS Data Steward? You can do so by updating these fields.

Need Assistance? Email:  
[Lori.alexander@kansas911.org](mailto:Lori.alexander@kansas911.org)

The Web Portal can be accessed by going to:  
<https://portal.kansas911.org>

# Kansas NG9-1-1

Kansas 911 Coordinating Council



## this issue

Upcoming Events P.1

Message from the Chief P.2

Stars of the 300 Club P.3

NG911 P.4

## Message from the Chief

### Chief Dick Heitschmidt, NG9-1-1 Chair

In February 2015, we signed a contract with AT&T to provide the Kansas 911 Coordinating Council with Emergency Services Internet Protocol. As part of our 2015 agreement, we have reviewed the AT&T pricing model and we are very pleased with it. It works very well within our business case for the next 5 years and we can do this without any additional cost to our PSAPs; nor does it create the need to raise the 911 fee to our citizens. The cost of this enhancement to our current Kansas solution over the next 5 years is \$18 million dollars.

The current time frame for AT&T to complete the build-out of their Nationwide ESInet is January, 2018. In the near term, we are looking at SMS-texting and geospatial call routing functionality of NG911. Then, over time, additional functionality such as photo and video will be available.

This is exciting news for Kansas and it is just one more example of how Kansas is leading the nation in its effort to provide NG911 to its citizens and first responders.

Chief Dick Heitschmidt  
(620) 692-2820



## Kansas NG911

Ready to join the Kansas PSAPs who have made the switch to the Kansas NG911 network?

Put our team of professionals to work for you!

Contact Scott Ekberg to schedule a site consultation!

[scott.ekberg@kansas911.org](mailto:scott.ekberg@kansas911.org)



### STAR OF THE '300 CLUB'



Introducing: Ken Nelson  
NG911 GIS Chair



#51 Logan/Gove County (Oakley Police Department)  
Director Sara McDonald is happy with the installation and the new call handling system!



#### What is your role with Kansas NG911?

I serve as a non-voting member of the Kansas 911 Coordinating Council and chair of the Council's GIS Committee. I also work as part of a team to coordinate and manage the GIS and web-based services that the Data Access and Support Center (DASC) provides to the Kansas NG911 Program.

#### What do you see as the future of NG911?

Leveraging the combination of advanced network, database, and geospatial technologies to provide scalable, flexible, reliable and secure 911 services.

#### What do you want our newsletter readers to know?

The group of professionals (staff, committee members, consultants and vendor partners) working to bring NG911 to Kansas is first class. In over 20 plus years of professional service, I am not sure I have seen a more committed and well organized team. It is truly an honor to be a part of this program.

#### Kansas NG911 GIS Training

May 9, 2017  
Sedgwick County  
Emergency Operations  
Center, Wichita, KS

June 20, 2017  
Finnup Center at Lee  
Richardson Zoo, Garden  
City, KS

July 19, 2017  
Fort Hays State University  
Hays, KS

July 25, 2017  
Allen County Community  
College, Iola, KS

August 16, 2017  
Lawrence Public Works,  
Lawrence, KS

Link to the registration  
page:

<http://www.kansasgis.org/initiatives/NG911/index.cfm>



I Dispatch. What's your Superpower?

#### Letter from the Editor- Lori Alexander, NG9-1-1 Liaison

This month I wanted to express my thanks to the dispatchers across the state of Kansas who work tirelessly every day. As you well know the month of March in Kansas saw devastating fires. The fires that raged across Kansas were processed first by that first phone call to 911.

With that being said, APCO has launched a White House petition "911 Professionals Should be Recognized for Protecting and Saving Lives." I encourage you to sign the petition and encourage others to do so as well.

The link to sign the petition:

[www.apcointl.org/whitehouse/petition](http://www.apcointl.org/whitehouse/petition)

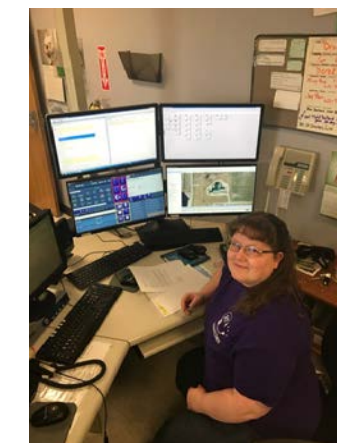
#### 911 in the News

I reached out to Hutchinson/Reno County Assistant Director Leon Boyea in regard to the fires that occurred in his PSAPs jurisdiction in March. I wanted to know how the call handling system performed and how it helped 911 professionals at their agency process calls and save lives. Assistant Director Boyea advised they received numerous calls when the Highland fire really took off and headed towards Hutchinson.

The fire was jumping roads but with the map they were able to accurately pin-point locations. At one point a woman was in the Sand Hills State Park on a hiking trail with smoke all around her. She was having difficulty getting out and she felt her life was in danger. The map helped the dispatcher guide her back to a main road and away from the fire where she was picked up safely. Once the fires were dying down they were able to use the map to determine addresses for homes or properties that had been damaged or destroyed.



#52 Ottawa County Sheriff Keith Coleman is live on the Council's call handling system.



#53 Bambi Rimel the Wilson County 911 Director is pictured with the new call handling system after a successful Go Live March 28<sup>th</sup>.

#### This Month's Q&A



Classes are posted on the Kansas Data and Access Support (DASC) website as well at:

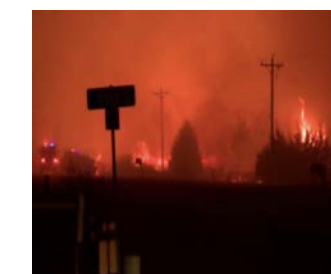
<http://www.kansasgis.org/initiatives/NG911/index.cfm>

Classes are free but registration is required.

New content has been added, consider taking a refresher course if you attended prior to 2016.

**Q: I have not taken the GIS Data Steward or Data Maintainer Class yet. Are you planning more classes?**

**A:** Yes. Classes are posted on the Council's website on the calendar at [www.kansas911.org](http://www.kansas911.org)



Hutchinson Fire March 2017



Hutchinson Fire March 2017



Kansas 911 Coordinating Council  
Topeka, Kansas  
[www.kansas911.org](http://www.kansas911.org)  
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