**Hutch/Reno ECC****Michele Abbott****Rice Co ECC****Josh Michaelis****Joe Shmuck, City Attorney****Bob Commish, Chairman Rice Co. CommissionMEMORANDUM OF AGREEMENT**

BY AND BETWEEN

|  |
| --- |
| **Hutch/Reno ECC** |

AND

|  |
| --- |
| **Rice Co ECC** |

This Memorandum of Agreement (hereinafter “Agreement”) is made and entered into on May 17, 2018, by and between **Hutch/Reno ECC** (PSAP 1) and **Rice Co ECC** (PSAP 2).

WHEREAS, the parties to this Agreement are participants in the Statewide NG9-1-1 System, and;

WHEREAS, the parties to this Agreement desire to provide contingency and/or overflow support to one another, and;

WHEREAS, the parties desire to formalize their decisions regarding said contingency and/or overflow support;

THEREFORE, the parties agree as follows:

**Rice Co ECC** will accept reroute of 9-1-1 calls from **Hutch/Reno ECC** due to PSAP evacuation, network or customer premise equipment failure, no workstation logged on, or other condition.

PSAP 2 will deliver any answered calls under this provision back to PSAP 1 jurisdiction by

|  |
| --- |
|  |

**Rice Co ECC** will accept overflow calls from **Hutch/Reno ECC** when all 911 talk paths at PSAP 1 are busy.

PSAP 2 will deliver any answered calls under this provision back to PSAP 1 jurisdiction by

|  |
| --- |
|  |

**Rice Co ECC** will accept overflow calls from **Hutch/Reno ECC** when a call goes unanswered for a period of thirty (30) seconds. PSAP 1 and PSAP 2 agree to place a Vesta®overflow queue for PSAP 1 on their call handling screens.

PSAP 2 will deliver any answered calls under this provision back to PSAP 1 jurisdiction by

|  |
| --- |
|  |

**Hutch/Reno ECC** and **Rice Co ECC** agree to abide by the following procedures in regard to the above provisions:

|  |  |
| --- | --- |
|  | |
|  |  |

This agreement may be terminated at any time by either party by written notice to the second party and shall remain in force until such time as it is so terminated.

IN WITNESS WHEREOF, the parties hereto agree to the terms of the Memorandum of Agreement.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  |  |  |  |
| Michele Abbott | Date |  | Josh Michaelis | Date |
| Hutch/Reno ECC | |  | Rice Co ECC | |

Approved on behalf of Hutch/Reno ECC on \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, by Joe Shmuck, City Attorney and on behalf of Rice Co ECC on \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, by Bob Commish, Chairman Rice Co. Commission.

This agreement shall not be binding until received and countersigned by the Kansas 911 Coordinating Council. Upon receipt and countersignature, contingency and overflow policy will be created in the system consistent with the terms of this agreement.

|  |  |
| --- | --- |
|  |  |
| Kansas NG911 Administrator | Date Countersigned |