

# KANSAS NG9-1-1 IN THE NEWS JANUARY 2016

### **Message from the Chief**

Kansas already has 16 PSAPs operating on the new NG9-1-1 statewide platform. Three more are scheduled for February. That will be about 18% coverage of the state in less than 11 months. That's something Kansans can be exceptionally proud of.

This year will be even busier than last year:

- We plan to have at least 40 PSAPs up and running on NG9-1-1
- In April, our provider AT&T will upgrade the Airbus platform to offer more features and functionality
- Additional NG911 training will be offered at both Spring and Fall APCO conferences
- Kansas NG911 Evaluation Facility.
- Regional town hall meetings across the state to keep PSAPs and jurisdictions informed about NG911 and GIS data developments.

And here's some exciting news. Hutchinson/Reno County Emergency Communications (HRCEC) conducted a comprehensive feasibility study for upgrading the Yoder Center. They applied for and secured a grant from the Homeland Security Council to purchase NG911-related equipment. HRCEC will own the equipment. The 9-1-1 Coordinating Council will enter into a partnership so that Yoder Center can provide a test and evaluation platform, training and backup facility. Planning and design has already started.

Chief Dick Heitschmidt, 9-1-1 Council Chairman



#### LATE BREAKING NEWS -

CHIEF HEITSCHMIDT INVITED TO SPEAK ON KANSAS NG9-1-1 AT APCO EMERGING TECHNOLOGY FORUM, MARCH 15, 2016



**Anderson County** on NG9-1-1 Dawn and Scott on-line and ready!



**Meade County** on NG9-1-1 Linnea and Scott are good to go!



Mitchell County on NG9-1-1 Becky and Scott taking calls!



**Haskell County** on NG9-1-1 Sue & Scott taking care of business

And there's more on the back!

### KANSAS 9-1-1 COORDINATING COUNCIL

Topeka, Kansas

www.kansas911.org

Scott Ekberg, Administrator (785) 438-8440

### Kansas NG9-1-1 Deployment Schedule through February 11

Hutchinson/Reno County Emergency Comm's	complete
Cowley County Emergency Communications	complete
Lane County Sheriff's Office	complete
Wallace County Sheriff's Department	complete
Rush County Sheriff's Office Communications	complete
Ness County Sheriff's Office	complete
Sheridan County Sheriff's Office	complete
Wichita County Sheriff's Office	complete
Greeley County Sheriff's Office	complete
Hodgeman County Sheriff's Office	complete
Gray County Sheriff's Office	complete
Anderson County Communications Center	complete
Meade County Sheriff's Office	complete
Mitchell County Communications Center	complete
Haskell County Sheriff's Office	complete
Kiowa County Sheriff's Department	complete
Larned Police Department	02/02/16
Edwards County Sheriff's Department	02/09/16
Cheyenne County Communications	02/11/16



Kiowa County on NG9-1-1

Tosha and Scott rest in the knowledge that Kiowa is ready and able.

If your PSAP has an extenuating circumstance that the Council needs to consider, call Scott Ekberg (785) 438-8440

### **Frequently Asked Questions**

Scott Ekberg, NG9-1-1 Administrator (785) 438-8440

#### Do I need any special insurance?

No, the property insurance that you currently carry for the protection of your equipment is sufficient. If you do not have insurance, the Council recommends that you do.

### Is there a special number for me to call if I have issues with my new system?

Call AT&T Resolution Center 866-722-3911.

### Why can't we just stay on our current system?

You can. The problem is that legacy equipment is failing, may not be supported, and the network is in the sunset phase.

#### How old is the current legacy system?

The technology that current legacy systems are based on is over 40 years old.

### How does Kansas compare with the rest of the United States?

Kansas is in the top nine states actively pursuing NG911 services.

### Is NG911 better than what I currently have?

NG911 will offer geo-spatial routing, text, photo, video, Telematics as NENA releases new standards.

#### What if I decide to "go-it-alone"?

Your system may not be compatible with or interoperable with the statewide NG911 system. And, in the future, taking the full step to NG911 geo-spatial call routing as a "go-it-alone" PSAP may be extremely difficult and potentially very expensive.

## Are there advantages to PSAPs collaborating and forming partnerships?

Yes. Neighboring PSAPs can back up each other during emergency situations, and in some cases may be able to reduce total seat count.